



Using a patient portal to improve the communications with our patients







We're using the secure online portal Patient Hub, allowing you to...

tell us how you want to move forward with your appointments

You can access this on your smart phone, tablet or **computer**. All the important information, will be in one place.



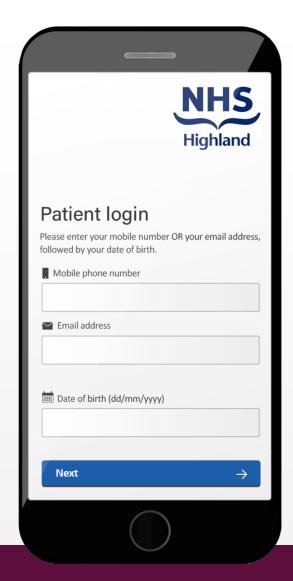




Please make sure we have your up-to-date mobile number and/or email address.

As and when the hospital needs to contact you, patients with a registered mobile phone number and/or email address will automatically be registered with this service.









You'll be sent a **text message** or **email** from us with a link to follow.

Click on this link and confirm your mobile number or email address and date of birth when prompted.









You will then be sent a

6-digit authentication code by SMS,
or by email if we don't have your mobile number.



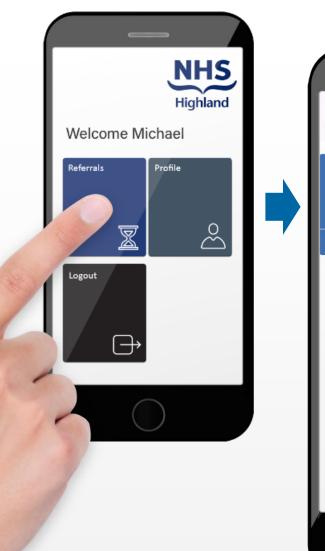


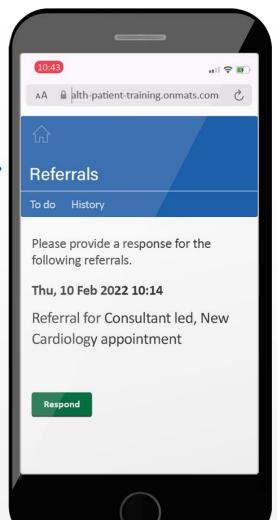




Once you receive the authentication code, key it into the secure page to unlock it and then you're in!







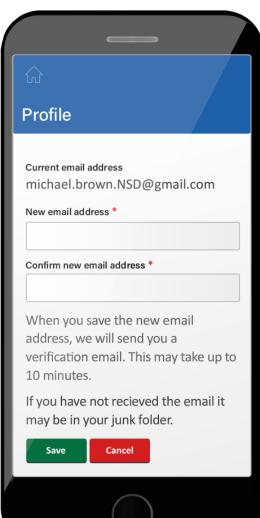




You can view your **appointments**, simply click on the **Referrals** tab.









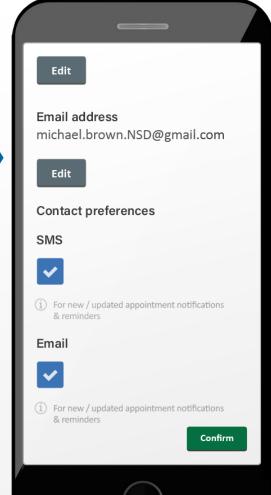


Updating your details

You can update your email and mobile phone details. You simply click on the **Profile** tab.











Updating your preferences

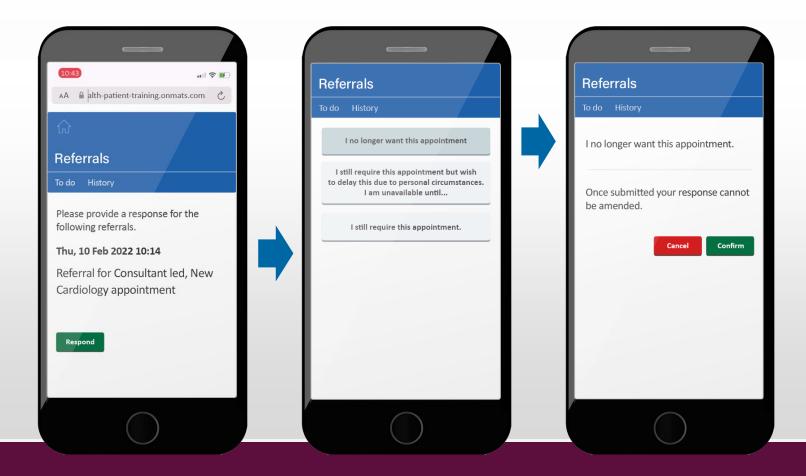
You can opt out of the service if you wish. You simply click on the **Profile** tab.

Please note: using letters via the post is likely to take longer than opting to use digital.



The patient journey

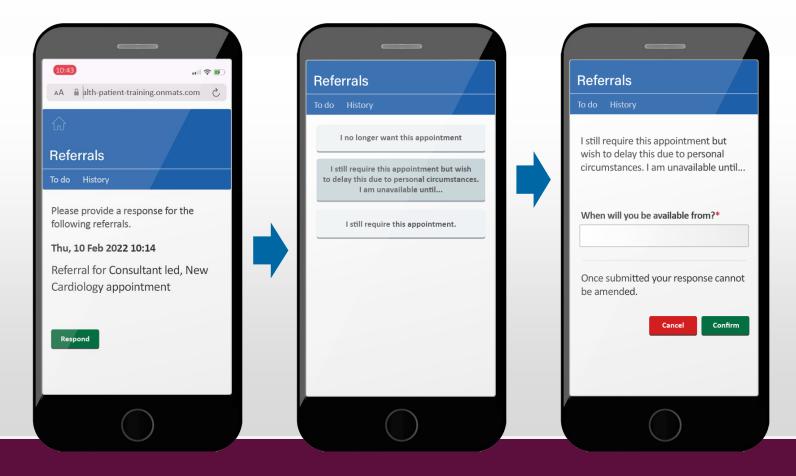






The patient journey

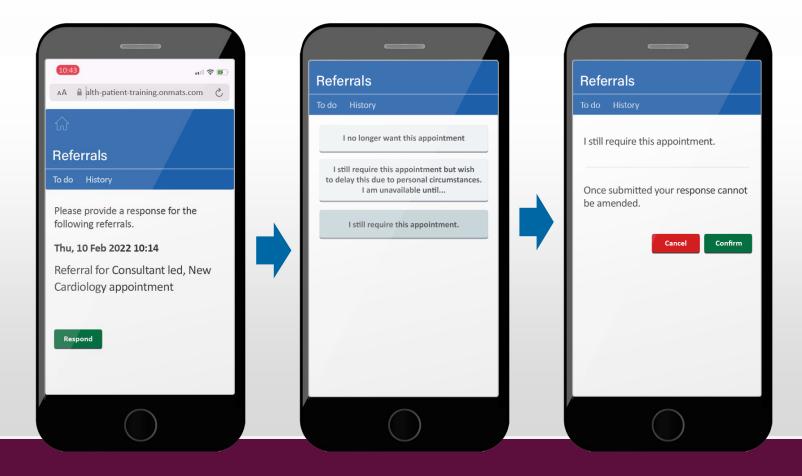






The patient journey











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