

NHS Highland Annual Procurement Report

2020-2021



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1. Introduction

The Purpose of this Annual Report

The Procurement Reform (Scotland) Act 2014 requires a public contracting authority, such as NHS Highland to prepare and publish an annual procurement report on our regulated procurement activities as soon as reasonably practicable after the end of our financial year. This is NHS Highland's fourth annual procurement report under the 2014 Act and covers the period from 1st April 2020 to 31st March 2021.

This report is intended to:

- Aid visibility of NHS Highland's procurement activities,
- Be a mechanism for conveying how the NHS Highland is meeting legislative procurement requirements,
- Outline how the NHS Highland's procurement activity is contributing to the delivery of its broader aims and objectives, and
- Address key points contained in NHS Highland's procurement strategy.

The minimum content of an annual procurement report is prescribed by Section 18(2) of the 2014 Act. As touched on above, there is a link between this annual procurement report and NHS Highland's organisational Procurement Strategy.

Publication and Communication

Section 19 of the 2014 Act requires the health board to publish its annual procurement report in a manner which it considers to be appropriate and this must include publication on the internet. Our annual procurement report and our procurement strategy have been published on NHS Highland's website on its procurement pages found at this link:

https://www.nhshighland.scot.nhs.uk/AboutUs/Procurement/Pages/ProcurementPublications_aspx_

NHS Highland will also notify the Scottish Ministers by email with a link to the above web page in accordance with the legislation and guidance.

NHS Highland Procurement Overview

NHS Highland, at 32,500 square kilometres, is the largest geographical health board in Scotland, reaching from Thurso in the far North of Scotland to Campbeltown, on the Kintyre peninsula, in the South. The population residing in our board area is around 320,000 people.

NHS Highland had an annual budget in excess of £1,006M and in 2020/21 a trade spend of approximately £160 M, with 43% of NHS Highland's trade spend being undertaken with Small and Medium sized employers (SMEs). The Procurement Department provides a comprehensive procurement and logistics service for most of our functions with the exception of some specific Health and Social Care contracting which is undertaken by a separate team within the board.

This includes strategic sourcing and advice to improve effectiveness and value for money on all expenditure for goods, services and works.

We operate within the context of a published Procurement Strategy. Our strategic aims are:

- Deliver procurement activity in a compliant manner.
- Deliver procurement savings targets.
- Create a strategic Training Plan for procurement staff.
- Continue to develop and embed a Highland approach to Community Benefits, Sustainability and Fair Work Practices within the procurement process.
- Embed a robust contract management process.
- Formalise strategic internal and external stakeholder engagement.
- Influence national strategic procurement decisions.
- Adopt regionalised working practices where efficiencies are identified.

Where our requirements cannot be met by local, regional, or national frameworks, contract requirements in excess of £50,000 (regulated procurements) have been advertised on the Public Contracts Scotland website and for those in excess of EU thresholds, in the Official Journal of the European Union through to 31 December 2020. This is done as aspects of the EU Procurement Regulations still applied during the UK Exit Transition phase. From the 1st of January 2021, tenders are now published on a new e-tendering portal, called Find a Tender Service (FTS) instead of on OJEU.

To ensure best value for procurements under £50,000 contract value, competitive quotation processes are undertaken to a lower threshold of £10,000.

The 2020/2021 procurement team structure is as follows:



2. Summary of Regulated Procurements Completed

Definition

In accordance with the Procurement Reform (Scotland) Act 2014, any Public contract (other than a public works contract) of £50,000 or greater and public works contract of £2,000,000 or greater is considered a Regulated Contract. A regulated procurement is any procedure carried out by a contracting authority in relation to the award of a proposed regulated contract which is completed when the award notice is published or where the procurement process otherwise comes to an end. This includes both contracts and framework agreements.

Summary of Regulated Procurement

The following table provides a high-level summary of the regulated procurements NHS Highland has undertaken within the timeframe of this report. Awarded regulated contracts can also be viewed in more detail on the Health Board's contracts register which contains information on current and expired contracts and can be accessed on the Public Contracts Scotland website.

| Supplier Name Value | | ue | Supplies / Services / Works | Call off? |
|--|---|---------|--|-----------|
| | | | Hospital Beds (Covid-19 | |
| Accora Ltd | £ | 63,300 | requirement) | No |
| Advocacy Highland | £ | 143,335 | Patient Advocacy Service NHSH-360 | No |
| Alzheimer Scotland | £ | 456,813 | Dementia Day Care Funding | No |
| Apex Scotland | £ | 75,400 | Highland Drug and Alcohol Recovery Services | No |
| ASA International Ltd | £ | 108,990 | SG Framework - SP-18-014 – Interim Professional Staff Services | Yes |
| Ash Healthcare Ltd | £ | 744,016 | Medical Services to Caithness & Lochaber | No |
| Athlon Mobility Services Ltd | £ | 81,366 | NSS Framework NP700-19 - Lease cars and associated Services | Yes |
| Audit Scotland | £ | 177,690 | External Audit Fees 2020/21 | Yes |
| Becton Dickinson UK | £ | 457,110 | Health Trust Europe reference number HTE-04417 Point of Care Testing | Yes |
| Bio Merieux UK Ltd | £ | 72,790 | eMAG system (Covid-19 requirement) | No |
| Brora And Helmsdale Medical Practice | £ | 56,800 | Provision of Medical Services | No |
| Canon Medical Systems Ltd | £ | 54,800 | NHS NSS NP167/18 - Supply, Installation and Maintenance of Diagnostic Imaging Equipment - Call Off | Yes |
| Carl Zeiss Ltd | £ | 171,612 | NHS Supply Chain Contract 2017/S 003-003942 Ophthalmic Capital Equipment and Associated Accessories | Yes |

| Ī | I | | I | 1 1 |
|---------------------|---|-----------|---|------|
| | | | NHS Supply Chain Contract 2019/S | |
| | | | 212-519575 - Pathology and Point of Care Testing, Associated Equipment, | |
| | | | Instruments, Consumables and | |
| Cepheid UK Ltd | £ | 94,189 | Accessories and Managed Services | Yes |
| Culloden Ltd | | | HH056-18 Transport for Renal | |
| (Sneckie Taxis) | £ | 204,593 | Patients | No |
| Custody + Offender | | | | |
| Medical Services | £ | 587,220 | HH036-16 Forensic Medical Services | No |
| LLI | ~ | 301,220 | NHS SBS/19/AB/WAS/9411 - Digital | 140 |
| Dacoll Ltd | £ | 439,348 | Workplace Solutions framework | Yes |
| Dell Computer | | , | NHS SBS/19/AB/WAS/9411 - Digital | |
| Corporation Ltd | £ | 1,248,044 | Workplace Solutions framework | Yes |
| | | | National Disclosure Checking | |
| Disclosure Scotland | £ | 50,146 | Programme | No |
| E + O Laboratories | | | NSS framework NP586/14 - Culture | |
| Ltd | £ | 55,427 | Media | Yes |
| European | | | NHS SBS/19/AB/WAS/9411 - Digital | |
| Electronique Ltd | £ | 260,527 | Workplace Solutions framework | Yes |
| | | 440.050 | HH026-15 Radiology Reporting | |
| Everlight Radiology | £ | 412,252 | Services Surgical Face Masks (Covid-19 | Yes |
| Fannin (UK) Ltd | £ | 57,000 | requirement) | No |
| 7 (311) (311) 213 | ~ | 01,000 | | |
| | | | NHS NSS NP167/18 - Supply, Installation and Maintenance of | |
| | | | Diagnostic Imaging Equipment - Call | |
| GE Healthcare Ltd | £ | 2,860,284 | Off | Yes |
| | | | | |
| | | | GE CT Scanner Annual Maintenance | |
| GE Medical Systems | _ | | Service Contract - Commitment | |
| Ltd | £ | 460,085 | Agreement | No |
| Golspie Medical | _ | FC 900 | HH078-20 Medical Cover- Lawson | No |
| Practice | £ | 56,800 | Memorial 5000 040 40 Feet and 1 040 ff | No |
| Halfords Ltd | £ | 239,330 | ESPO 319-19 Framework - Staff Benefits | Yes |
| rialiolus Llu | ~ | ۷۵۶٫۵۵۷ | NSS NP717/19 framework - Print | 163 |
| Harlow Printing Ltd | £ | 67,500 | General | Yes |
| Hays Specialist | ~ | 01,000 | CSS - NCS RM6160 - Non-Clinical | 1 00 |
| Recruitment Ltd | £ | 363,098 | Temporary & Fixed Term Staff | Yes |
| | | , | Highland Council Housing and | |
| Highland Council | £ | 168,828 | Nursing support | No |
| | | | Funding support - Grant and SPPA | |
| Highland Hospice | £ | 993,851 | funding | No |
| | | | NHS Supply Chain Contract 2019/S | |
| | | | 168-410525 - Operating, Diagnostic | |
| LINE S. C. | _ | 70.00- | Imaging Tables and Related | |
| Hill-Rom Ltd | £ | 78,267 | Accessories | Yes |
| Hologia I td | , | 140 400 | NHS Supply Chain FAG15882 - | Voc |
| Hologic Ltd | £ | 148,100 | Specimen Cabinet Framework | Yes |
| | | | Scottish Government Contract SP- | |
| | | | 15-011-4 Desktop Client Devices and SP-15-011-1 Mobile and Client | |
| HP Inc. UK Ltd | £ | 303,253 | Devices | Yes |
| | | , | 1 | |

| In Health Ltd | £ | 350,657 | NSS NP169-19 - Imaging Services | Yes |
|--|---|--------------------|--|-----|
| InPractice Systems Ltd | £ | 359,572 | Central Legal Office Ref 280214SW Pharmacy Manager System Support | No |
| InterSystems | £ | 1,846,229 | NSS NP5013/09 framework - Patient Management System | Yes |
| Intuitive Surgical Ltd | £ | 1,928,500 | NHS Supply Chain 2020\S 045- 107593 - Robotic Medical Equipment, Associated Accessories and Consumables | Yes |
| Jelf Insurance Brokers Ltd T/A Marsh Commercial | £ | 431,818 | NSS NP772/16 – Insurance Brokerage Services | Yes |
| Kingsfield Computer Products Ltd | £ | 58,404 | CCS RM6068 - Technology Products | Yes |
| Kinto UK Ltd | £ | 771,002 | NSS NP795/18 Commercial leased vehicles and associated services | Yes |
| Leica Microsystems UK Ltd | £ | 79,052 | HH046/17 Immunochemistry Staining System | Yes |
| Life Technologies Ltd | £ | 51,056 | PCR System (Covid -19 requirement) | Yes |
| Lomond + Argyll Advocacy Service | £ | 59,304 | Patient Advocacy Service/Drug Related Deaths | No |
| Maintel Europe Ltd | £ | 244,815 | Scottish Government SP-17032 - Telephony Services | Yes |
| Marie Curie Cancer Care | £ | 253,783 | Terminal Illness Multi Visit Managed Care Support | No |
| | | 440.050 | NHS Supply Chain 2019/S 212- 519575 Pathology and Point of Care Testing, Associated Equipment, Instruments, Consumables and | |
| Mast Group Ltd Medtronic Ltd | £ | 119,250 173,000 | Accessories and Managed Services NHS NSS NP633/16 - Cardiac Resynchronisation Therapy and Implantable Cardiac Defibrillators | Yes |
| Medtrum | £ | 63,325 | NHS Supply Chain - Insulin Pumps, Continuous Glucose Monitoring (CGM) and Associated Consumables | Yes |
| Microtech Support Ltd (T/A Telehealth Solutions LTD) | £ | 166,667 | NHS SBS Technology Enabled Care Services (TECS) Framework | Yes |
| Newcross Healthcare Solutions Ltd | £ | 71,966 | Agency Care/Nursing Staff | No |
| NHS Supply Chain | £ | 132,254 | NHS Supply Chain 2016/S 028- 045235 - Ultrasound Scanners and Associated Options and Related Services | Yes |
| Olympus Keymed | £ | 1,585,683 | NHS NSS NP145/18 - Rigid Endoscopy Equipment, Accessories and Maintenance and Repair | Yes |

| Optos PLC | £ | 88,255 | NHS Supply Chain 2017/S 003- 003942 - Ophthalmic Capital Equipment | Yes |
|---|---|-----------|--|-----|
| Parity Medical | £ | 54,660 | NHS SBS/16/PC/WAD/9023 - Digital Workplace: Hardware | Yes |
| Peacocks | £ | 78,051 | NSS NP143/17 - Decontamination Equipment and Associated Maintenance, Accessories and Consumables | No |
| Philips Healthcare | £ | 1,014,334 | NSS framework NP167/18 - Multi Modality Imaging Equipment and Maintenance | Yes |
| PriceWaterhouse Coopers PwC LLP | £ | 187,800 | CCS Framework RM6008 - Management Consultancy Framework 2 | Yes |
| Pro-Lab Diagnostics | £ | 92,681 | NHS Supply Chain 2019/S 212- 519575 - Pathology and Point of Care Testing, Associated Equipment, Instruments, Consumables and Accessories and Managed Services | Yes |
| Reed Personnel Services | £ | 254,569 | CCS Framework RM6160 - Non- Clinical Temporary and Fixed Term Staff | Yes |
| Shepherd + Wedderburn LLP | £ | 163,742 | CCS framework RM3788 - WPS Legal Services | Yes |
| Siemens Healthcare Diagnostics Ltd | £ | 2,191,562 | NHS Highland Laboratory Service MSC | No |
| Skills For Health Ltd | £ | 58,500 | CCS RM1557.12 - G-Cloud 12 | Yes |
| Softcat Plc | £ | 1,592,162 | NHS SBS / 19 / AB / WAB / 9411 - Digital Workplace Solutions | Yes |
| Specialist Computer Centres Plc | £ | 74,574 | NHS SBS NHS/16/CR/WAB/8723 Link - IT Solutions | Yes |
| Sumed International (UK) Ltd | £ | 77,910 | NHS Supply Chain FAG16346 - Supply of Pressure Area Care and Patient Handling including Beds, Mattresses, Cushions, Hoists, Slings, Slide Sheets, Associated Accessories, Rental and Decontamination | Yes |
| Switchshop Ltd | £ | 113,425 | NHS SBS/19/AB/WAS/9411 - Digital Workplace Solutions | Yes |
| Synbiotix Solutions Ltd | £ | 80,000 | Health Trust Europe - ICT Solutions 2019 framework | Yes |
| Thermo Fisher Diagnostics Ltd | £ | 147,602 | NSS NP586/14 - Culture Media | Yes |
| TMP (UK) Ltd | £ | 51,495 | Annual BMJ subscription | No |
| Vanguard Healthcare Solutions Ltd | £ | 868,172 | NHS Supply Chain Contract - Mobile and Strategic Clinical Solutions and Associated Goods | Yes |
| Venesky-Brown Recruitment Ltd | £ | 50,337 | CCS Non-Clinical Temporary & Fixed Term Staff - RM6160 | Yes |

| Voice Technologies Ltd | £ | 56,257 | NHS SBS/20/SM/WCC/9423 - Digital Dictation, Speech Recognition and Outsourced Transcription | Yes |
|----------------------------|---|---------|---|-----|
| Waverley Care | £ | 203,000 | NHSH Contract NHS-116 - Provision of HIV Prevention Services | No |
| Whistl UK Ltd | £ | 140,000 | CCS framework RM6017 - Postal Goods, Services and Solutions | Yes |
| Wolters Kluwer (UK) Ltd | £ | 140,244 | Annual License for "UpToDate" subscriber Self Registration | No |
| XMA Ltd | £ | 99,050 | Scottish Government SP-15-011-5 - Workstation Client Devices framework | Yes |

Summary of Non-Competitive Actions

In 2020/2021, a total of 32 contract commitments, totalling £7,37M, were made above the regulated procurement threshold, via a Procurement Waiver (single source) process. These awards are conducted in line with NHS Highland's Standing Financial Instructions and are presented to NHS Highland's Audit Committee on a regular basis.

| Date | Supplies/ Services/ Works | Supplier | Justification | Value (ex VAT) |
|------------|---|-------------------------------------|--|-------------------|
| 14/04/2020 | Grounds Maintenance | Robert Sleigh Landscapes | Only viable supplier in the area | £ 59,000 |
| 01/05/2020 | Nuclear Medicine Service | Curium Pharma UK Ltd | Absence of competition for technical reasons | £ 54,149 |
| 27/05/2020 | Bariatric Patient Transfer Trolleys | Ferno (UK) Ltd | Absence of competition for technical reasons | £ 300,000 |
| 14/09/2020 | ECG Event Recording System | Novacor UK Ltd | Absence of competition for technical reasons | £ 188,685 |
| 16/09/2020 | Boiler Service Repair | Biomass Boiler Services Limited | Absence of competition for technical reasons | £ 50,000 |
| 17/09/2020 | Software Upgrade | Tunstall Healthcare UK Ltd | Absence of competition for technical reasons | £ 90,630 |
| 01/01/2020 | Service & Support Treatment Planning System | RaySearch UK Limited | Absence of competition for technical reasons | £ 105,674 |
| 09/10/2020 | Director - Estates and Facilities | Facilities Improvement Services Ltd | Absence of competition for technical reasons | £ 190,000 |
| 14/10/2020 | PMO Support | Assured Change Ltd | Absence of competition for technical reasons | £ 340,000 |
| 22/10/2020 | Netcall Purchase Hub Module | Netcall Technology | Absence of competition for technical reasons | £ 240,911 |

| | WiFi Network | | | | |
|------------------------------|---|---------------------------------------|--|---|-----------|
| 27/10/2020 | Component Upgrade | Qolcom Ltd | Absence of competition for technical reasons | £ | 149,500 |
| 30/10/2020 | Winter Gritting | The Highland Council | Only viable supplier in the area | £ | 95,000 |
| 17/12/2020 | Simulation Mannequins | Laerdal Medical Ltd | Absence of competition for technical reasons | £ | 122,146 |
| 13/01/2021 | CT Scanner Service | GE Medical | Absence of competition for technical reasons | £ | 129,940 |
| 05/02/2021 | Dental Furniture and Equipment | Wrights Cottrell | Absence of competition for technical reasons | £ | 103,580 |
| 08/02/2021 | Eye Simulator | John Weiss and Son | Absence of competition for technical reasons | £ | 97,200 |
| 08/02/2021 | Laundry Equipment | Jensen | Absence of competition for technical reasons | £ | 222,000 |
| 02/03/2021 | Support Contract | Netcall Technology | Absence of competition for technical reasons | £ | 160,000 |
| 03/03/2021 | Topcon Triton | Topcon (Great Britain) Medical LTD | Absence of competition for technical reasons | £ | 64,188 |
| 05/03/2021 | Reagents for Phadia Immunocap 251 | Thermo Fisher | Absence of competition for technical reasons | £ | 117,963 |
| 15/03/2021 Software Addition | | Orion Healthcare | Absence of competition for technical reasons | £ | 216,281 |
| 16/03/2021 | Frozen Meals | Apetito | Only viable supplier in the area | £ | 180,000 |
| 17/03/2021 | Licences for the Orion Care Portal | Orion Healthcare | Absence of competition for technical reasons | £ | 240,000 |
| 18/03/2021 | Purchase of replacement OCT System | Abbott Medical Ltd | Absence of competition for technical reasons | £ | 80,000 |
| 18/03/2021 | Migration of the Care Portal | Orion Healthcare | Absence of competition for technical reasons | £ | 219,000 |
| 23/03/2021 | ePlex 1 Tower system | AB Molecular Ltd | Absence of competition for technical reasons | £ | 69,700 |
| 29/03/2021 | Culture Survey | Culture Amp | Extreme urgency due to Covid-19 | £ | 64,000 |
| 30/03/2021 | GMS Out of Hours Service | The Bute Practice | Only viable supplier in the area | £ | 811,663 |
| 30/03/2021 | GMS Out of Hours Service | Jura Medical Practice | Only viable supplier in the area | £ | 155,504 |
| 30/03/2021 | GMS Out of Hours Service | Campbeltown Medical Practice | Only viable supplier in the area | £ | 1,003,883 |
| 30/03/2021 | GMS Out of Hours Service | Lochgilphead Medical Centre | Only viable supplier in the area | £ | 887,747 |

| | | Islay Medical Services – Bowmore. | | | | |
|------------|------------------|--------------------------------------|-------------------------|---|---------|--|
| | GMS Out of Hours | | Only viable supplier in | | | |
| 30/03/2021 | Service | Practices | the area | £ | 528,889 | |

3. Review of Regulated Procurement Compliance

NHS Highland has published a Procurement Strategy to cover the period 2018 – 2021 which is available to view on the NHS Highland Procurement internet pages. A review of the procurement activity for the period covering this report concludes that our procurement exercises are carried out to a high standard, in line with all relevant procurement regulations, our Standing Financial Instructions and our procurement strategy.

The process to review and further develop this strategy will begin in the coming months, with the aim of ensuring that we have a procurement strategy fit for NHS Highland, which will support the organisation as we move forward.

NHS Highland supports the use of the Scottish Government Procurement Journey and follows the process set out in all of our regulated procurement exercises. We utilise the Public Contracts Scotland (PCS) Tendering system and maintain our publicly accessible contracts register on the PCS Portal.

Our procurement compliance is tested and verified by our audit function with reports being provided to our Audit Committee. As a result of previous audits, a number of areas of good performance, and several key actions for improvement have been identified, with improvements to our service provision being taken forward as a result.

4. Community Benefit Summary

Community benefits for NHS Highland have been associated with the construction of two new community hospitals which began construction during this reporting period being built in Skye and in Aviemore. A few examples of Community benefits were:

At the site of the new Aviemore and Strathspey Community Hospital donations of waste timber were provided to the Strathspey Steam Railway, and labour was provided to assist in the creation of an on-site community Therapy Garden.

The team have worked hard to engage virtually with local schools despite restrictions, supporting 6 pupils from Kingussie High School to participate in virtual work placements.

During the first lockdown a Facebook group was set up for Skye locals to share their litter picking post from around the island which is where the Balfour Beatty project team found out about the Team Otter litter picks. Skye, Lochalsh and South West Ross Community Hospital Donation to local IOSF Team Otter Broadford group in response to seeing social media posts and to support the local group, Balfour Beatty donated 15 sets of PPE to the group which

included Hi-Vis vests, safety gloves and litter picking grabbers to keep the group safe while they are out keeping the streets of Broadford tidy.

During the reporting period community benefit requirements were supported for the regulated procurements undertaken by NHS Highland. Where appropriate, NHS Highland has included corporate and social responsibility factors in the tender evaluation criteria in order to recognise employers who pay the real living wage, employ local people through apprenticeship schemes and/or are involved with local charities.

5. Supported Business Summary

NHS Highland is committed to supporting this key Scottish Government initiative, and fully support the importance of growing social enterprises within our local communities. NHS Highland continue to work to identify ways to increase our spend in this sector.

Unfortunately, during 2020/2021 our spend with supported businesses decreased slightly to £144,920, a 5% decrease on previous year. The decrease in spend was due to ongoing Covid-19 pressures and also in part due to the closing of one of our longer term Supported Businesses – Haven Inverness who closed in the latter part of 2020.

Fortunately, another local Social Enterprise provider – New Start Highland stepped forward to provide the service from January 2021 and were also able to bring some of the team across from Haven.

Supported businesses spend for the period of this report was provided by Haven Inverness, New Start Highland, ILM Highland and Highland Blindcraft.

6. Other Items of Note

There is a recognised skills gap for Procurement staff in both private and public sectors with a history of challenges in not only attracting and recruiting talent, but also retaining talent. NHS Highland has viewed this as an opportunity to grow our own talent, supporting development of individuals within our team based in Inverness. This year we are also pleased to be supporting two of our procurement team to study for a Modern Apprenticeship in Management at SCQF level 7. Both individuals continue to study and aim to conclude the program during 2021.

NHS Highland supported the Procurement for Health (P4H) digital event on 14th September 2020, where the focus was on "Delivering Economic Benefit for Scotland". Four of our NHS Highland Procurement team supported the East and North Procurement virtual stand, where we met virtually with suppliers providing responses to the various enquiries.

NHS Highland continues to look for opportunities to increase our spend with Social Enterprises, and as such, are pleased that we have been able to forge more new relationships

with several providers during this financial year. NHS Highland understand and appreciate the importance that Social Enterprises plays in helping bring benefits to NHS Highland patients and the wider Highland population.

This financial year has been an incredibly challenging 12 months for everyone, where we have all had to work more flexibly. Whether that was working from home or taking on new and varied tasks and responsibilities to support our NHS service, especially through the early months of the pandemic.

As a support function, the Procurement team demonstrated resilience, flexibility and a huge amount of patience playing their part in supporting NHS Highland, ensuring goods were ordered and delivered where they were needed. The response from the team in adapting both where and how we work and flexing to the needs of the organisation during these twelve months has been amazing.

From the Global pandemic which led to a worldwide shortage of Personal Protective Equipment (PPE) in the early weeks, through to supporting both the Covid response and the re-mobilising of services, NHS Highland Procurement team have risen to the challenge and performed wonderfully, responding to the ever-changing environment, enabling the great support provided by our colleagues across Highland.

We would like to take this opportunity to thank our team and also wider colleagues across NHS Highland for their sterling support during this reporting period, their professionalism, dedication, and expertise has shone through and provided great support to our communities.

Lastly, we wish to take a moment to pass our thanks to the local communities, their support from volunteering time through to donations provided to NHS Highland was truly wonderful and very gratefully received. The local support was a welcome boost during an extremely difficult time for all.

7. Future Regulated Procurements Summary

During the next two financial years, the authority expects to commence the following regulated procurement activity.

| Subject Matter | Contract Type New or Re-let | Expected Award Date | Expected Start Date | | imated tract value |
|---|--------------------------------------|---------------------------|---------------------------|---|-----------------------|
| Nairn Medical Provision | | | | | |
| Contract | New | 2021 | 2021 | £ | 144,000 |
| Provision of Carer Services | New | 2021 | 2022 | £ | 4,250,000 |
| Muir of Ord Complex Needs | | | | | |
| Support Tender | New | 2021 | 2022 | £ | 2,760,000 |
| Addictions Counselling Services | New | 2021 | 2022 | £ | 275,000 |
| Mental Health Service | New | 2021 | 2022 | £ | 1,500,000 |
| Support service for people impacted by Huntington's | | | | | |
| Disease | New | 2021 | 2022 | £ | 299,000 |

| Support service for people with | | ĺ | 1 | | |
|--|---------|--------|----------|-----|-----------|
| stroke, chest or heart conditions | New | 2021 | 2022 | £ | 620,000 |
| Home-based Respite | Re-let | 2021 | 2022 | £ | 750,000 |
| Badenoch & Strathspey | | | | | , |
| Community Hospital - Minor | | | | | |
| Injury Service | New | Jul-21 | Aug-21 | £ | 81,126 |
| Nairn Single Point of Reception | New | 2021 | Oct-21 | £ | 72,336 |
| Small Isles boat charter service | Re-let | Oct-21 | Dec-21 | £ | 234,000 |
| Lift Maintenance | Re-let | 2021 | Jan-22 | £ | 228,808 |
| Type 2 Diabetes Framework | Re-let | 2021 | Jan-22 | £ | 144,000 |
| NP344/17 Injection Equipment Paraphernalia | Re-let | 2021 | Jan-22 | £ | 160,000 |
| BBV laboratory testing through | | | | | |
| Raigmore and WoSSVC | Re-let | 2021 | Jan-22 | £ | 176,000 |
| Library Services | Re-let | 2021 | Jan-22 | £ | 586,683 |
| Child Healthy Weight Intervention | Re-let | 2021 | Jan-22 | £ | 69,616 |
| Issue based advocacy (3S | | | | | |
| review) | Re-let | 2021 | Jan-22 | £ | 1,405,000 |
| Out of hours contract for Nairn | Re-let | 2022 | Feb-22 | £ | 368,196 |
| Specialist Environmental Aids | Do lot | lon 22 | Mor 22 | _ | 112 000 |
| for Deaf People | Re-let | Jan-22 | Mar-22 | £ | 113,000 |
| Morse annual enterprise subscription | Re-let | 2022 | Apr-22 | £ | 130,000 |
| EDIS Support | Re-let | 2022 | Apr-22 | £ | 62,397 |
| Annual support for Winscribe/ | 176-161 | 2022 | Αρι-22 | | 02,397 |
| Winvoice | Re-let | 2022 | Apr-22 | £ | 56,257 |
| 24/7 Healthcare in Police | | | 1 1 1 == | | |
| Custody and Forensic Medical | | | | | |
| Services for Argyll and Bute | Re-let | Dec-21 | Apr-22 | £ | 50,001 |
| Management and Provision of | | | | | |
| dermatology services | New | 2022 | Apr-22 | TBC | |
| Security Alarm Servicing | New | 2022 | Apr-22 | £ | 122,718 |
| Advocacy Service for Adults and Older People with Learning Disabilities and Mental Health Issues in Argyll and Bute | Re-let | 2022 | Apr-22 | £ | 91,464 |
| Custodial Healthcare & Forensic Examiner Services Contract (Cowal & Helensburgh) Out of Hours | Re-let | 2022 | Apr-22 | £ | 120,000 |
| Managed Care (Locally | | | | | |
| Clinically Co-Ordinated) Service | Re-let | 2022 | Apr-22 | TBC | |
| Paramedic Transfer Vehicle (Inter-Hospital Transfer Vehicle | | | | | |
| Cowal Community Hospital) | Re-let | 2022 | Apr-22 | £ | 142,016 |
| Emergency Generators service | | | | | |
| contract | Re-let | Mar-22 | May-22 | £ | 148,092 |
| Prepared meals home delivery | D. 1. | | 14 66 | | 400.000 |
| Service | Re-let | Mar-22 | May-22 | £ | 180,000 |
| RNI Medical Cover | Re-let | Feb-22 | Jul-22 | £ | 100,000 |
| Healthcare mobility equipment servicing | Re-let | May-22 | Aug-22 | ТВС | |

| Domestic Mobility Equipment Servicing /Maintenance /LOLER Examinations | Re-let | 2022 | Sep-22 | £ | 224,966 |
|--|--------|-------|--------|-----|---------|
| Telecommunications Systems Maintenance Support Services | Re-let | 2022 | Sep-22 | TBC | |
| Collective advocacy (3S review) | Re-let | 2022 | Jan-23 | £ | 600,000 |
| Midgale Hospital medical over | New | 2022 | 2022 | TBC | |
| GMS - Out of Hours | New | 2022 | 2022 | TBC | |
| Minor Surgery Contract | New | 21/22 | 21/22 | TBC | |
| Website provision | New | 2022 | 2022 | TBC | |
| Pest Control | New | 2022 | 2022 | £ | 92,000 |
| Insurance inspections | New | 2022 | 2022 | £ | 72,000 |
| Weighing scales calibrations | New | 2022 | 2022 | £ | 63,000 |
| Gas servicing | New | 2022 | 2022 | £ | 52,000 |
| Kitchen extraction equipment servicing | New | 2022 | 2022 | £ | 53,384 |

8. Procurement Annual Report Ownership and Contact Details

Completed by: Ruth Lees

Designation: Head of Procurement

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Designation: Head of Supply Chain and Commercial Management

Email: neil.stewart2@nhs.scot **Tel**: 07583 963047 **Date**: 11/08/2021

Annex A - Annual Procurement Report template

| 1. Organisation and report details | |
|---|--------------|
| a) Contracting Authority Name | NHS Highland |
| b) Period of the annual procurement report | 01/04/2020 |
| | to |
| a) Demoired by a10 Due supposed Defense (Coatley d) Act 2011 to manage and | 31/03/2021 |
| c) Required by s18 Procurement Reform (Scotland) Act 2014 to prepare an annual procurement report? (Yes / No) | Yes |
| annual procurement report: (res / No) | |
| 2. Summary of Regulated Procurements | |
| Completed | |
| a) Total number of regulated contracts awarded within the report period | 109 |
| b) Total value of regulated contracts awarded within the report period | £28,436.684 |
| c) Total number of unique suppliers awarded a place on a regulated contract | 107 |
| awarded during the period | |
| i) how many of these unique suppliers are | 37 |
| SMEs | 10 |
| ii) how many of these unique suppliers how many are Third sector bodies | 10 |
| bodies | |
| 3. Review of Regulated Procurements | |
| Compliance | |
| a) Number of regulated contracts awarded within the period that complied with | 109 |
| your Procurement Strategy | |
| b) Number of regulated contracts awarded within the period that did not | 0 |
| comply with your Procurement Strategy | |
| 4. Community Benefit Requirements | |
| Summary | |
| Use of Community Benefit Requirements in | |
| Procurement: | |
| a) Total number of regulated contracts awarded with a value of £4 million or | 2 |
| greater. | |
| b) Total number of regulated contracts awarded with a value of £4 million or greater that contain Community | 2 |
| Benefit Requirements. | |
| c) Total number of regulated contracts awarded with a value of less than £4 | 0 |
| million that contain a Community | |
| Benefit Requirements | |
| | |
| Key Contract Information on community benefit requirements imposed as part | |
| of a regulated procurement that were fulfilled during the period: | |
| d) Number of Jobs Filled by Priority Groups (Each contracting authority sets its | Not recorded |
| own priority groups) | Not recorded |
| e) Number of Apprenticeships Filled by Priority Groups | Not recorded |
| f) Number of Work Placements for Priority | Not recorded |
| Groups | |
| g) Number of Qualifications Achieved Through Training by Priority Groups | Not recorded |

| h) Total Value of contracts sub-contracted to SMEs | £37m |
|--|------------------|
| i) Total Value of contracts sub-contracted to Social Enterprises | Not recorded |
| j) Total Value of contracts sub-contracted to | Not recorded |
| Supported Businesses k) Other community benefit(s) fulfilled | |
| 5. Fair Work and the real Living Wage | |
| a) Number of regulated contracts awarded during the period that have included a scored Fair Work criterion. | Not recorded |
| b) Number of unique suppliers who have committed to pay the real Living Wage in the delivery of a regulated contract awarded during the period. | Not recorded |
| c) Number of unique suppliers who are accredited Living Wage employers and were awarded a regulated contract awarded during the period. | Not recorded |
| d) Number of unique suppliers who have signed up to the Scottish Business Pledge and were awarded a | Not recorded |
| regulated contract awarded during the period. | |
| 6. Payment performance | |
| a) Number of valid invoices received during the reporting period. | 138,634 |
| b) Percentage of invoices paid on time during the period ("On time" means within the time period set out in the contract terms.) | 92.10% |
| c) Number of regulated contracts awarded during the period containing a contract term requiring the prompt payment of invoices in public contract supply chains. | 0 |
| d) Number of concerns raised by sub-contractors about the timely payment of invoices within the supply chain of public contracts. | 0 |
| 7. Supported Businesses Summary | |
| a) Total number of regulated contracts awarded to supported businesses during the period | 0 |
| b) Total spend with supported businesses during the period covered by the report, including: | £144,920 |
| i) spend within the reporting year on regulated contracts | £49,905 |
| ii) spend within the reporting year on non-regulated contracts | £65,099 |
| 8. Spend and Savings Summary | |
| a) Total procurement spend for the period covered by the annual procurement report. | f 159,686,118 |

| b) Total procurement spend with SMEs during the period covered by the annual | £66,044,958 |
|---|-------------|
| procurement report. | |
| c) Total procurement spend with Third sector bodies during the period covered | £9.448,451 |
| by the report. | |
| d) Percentage of total procurement spend through collaborative | 18.77% |
| contracts. | |
| | C455 000 |
| e) Total targeted cash savings for the period covered by the annual | £155,000 |
| procurement report | 53,000 |
| i) targeted cash savings for Cat A contracts | |
| ii) targeted cash savings for Cat B contracts | £55,000 |
| iii) targeted cash savings for Cat C contracts | £47,000 |
| | |
| f) Total delivered cash savings for the period covered by the annual | £97,000 |
| procurement report | |
| i) delivered cash savings for Cat A contracts | £2,000 |
| ii) delivered cash savings for Cat B contracts | £55,000 |
| iii) delivered cash savings for Cat C contracts | £40,000 |
| | |
| g) Total non-cash savings value for the period covered by the annual | £7,959 |
| procurement report | |
| | |
| 9. Future regulated procurements | |
| a) Total number of regulated procurements expected to commence in the next | 46 |
| two financial years | |
| b) Total estimated value of regulated procurements expected to commence in | £16,597,060 |
| the next two financial years | |
| | |
| | |