

Further Information About Hospital Policies:

Smoking & Alcohol

The hospital operates a *No Smoking & No Alcohol Policy*. If you are under the influence of alcohol, your appointment may be cancelled.

Mobile Phones

Please note that the use of mobile phones is prohibited inside the hospital.

Fire Safety

In the event of a fire alarm ringing the nursing staff will show you what to do.

Courtesy to Staff

Staff are required to be courteous to the public and courteous behaviour towards staff is appreciated. Abusive or violent behaviour causes offence to both staff and patients. The hospital may prosecute any person whose behaviour is disruptive.

Comments, Suggestions, Complaints

NHS Highland welcomes comments, suggestions or any complaints about any aspect of your visit to the hospital. These can be made to the hospital staff, the hospital manager or by writing to:
The Complaints Administrator
NHS Highland
John Dewar Building
Highlander Way
INVERNESS IV3 7GE

Health Information

The staff within the Unit will provide you with information about your condition and can give you information on branches of arthritis care and National Ankylosing Spondylitis Society local to your area.

NHS HELPLINE 0800 22 44 88

The NHS provides an information and advice line about illnesses, patients rights, self-help and support groups and information about services.
All calls are free and confidential.

NHS HIGHLAND

**Highland Rheumatology Unit
Ferry Road
Dingwall
IV15 9QT**

**Tel: 01349 863313 x.767
or
Direct Dial 01349 868767**

In-Patient Information

This leaflet is to give you information about our Unit prior to your admission.
We hope you will find it useful and that it answers any questions you may have.

**Consultant Rheumatologist:
Dr M M Steven**