

**Lochaber Health & Social Care
Redesign Stakeholders Group**

Thursday 25 November 2021
Via Microsoft Teams



Present:	Louise Bussell, Chief Officer Community Services, NHS Highland
	Alan Wilson, Director of Estates, Facilities and Capital Planning, NHS Highland
	Anne Boyd-Mackay, Clinical Services, Manager, Belford Hospital, NHS Highland
	Brian Murphy, Chair of the Transport and Access Sub-Group
	David Main
	David Sedgwick, Belford Appreciation Group representative
	Denis Rixson, Liberal Democrat Councillor, Ward 11, Caol and Mallaig
	Donald Stewart, Director South Lochaber Community Company
	Dr Michael Foxley, University of Highlands & Islands
	Fiona Reed
	Gordon Bell, Communications Manager for Kate Forbes MSP
	Heather Cameron, Senior Project Manager, NHS Highland
	Iain Macniven, Chair Arisaig and District Community Council
	Jo Cowan, Highland Senior Citizens Network and Age Scotland
	John with the curtains
	John Gillespie, Chair of Caol Community Council
	John Hutchison, Kilmallie Community Council
	Josie Thomson, Clinical Advisor, Estates Team, NHS Highland
	Karen-Ann Wilson, District Manager Lochaber, NHS Highland
	Kate MacLennan, Community Engagement Co-ordinator
	Maureen Cameron
	Melanie Poduschnik, Secretary of Mallaig Community Council
	Mike Hayward, Deputy Chief Operating Officer (Acute)
	Patricia Jordan - Secretary, Fort William Inverlochy & Torlundy Community Council
	Paula Watson, West Highland College UHI obo Lydia Rohmer
	Robert Cargill, Deputy Medical Director (Acute)
	Ross Mackenzie, Area Manager, North & West Division, NHS Highland
	Stuart MacPherson, Head of Strategic Projects - LSWR, Highlands & Islands Enterprise
Apologies:	Lydia Rohmer, Principal and Chief Executive, West Highland College UHI
	Denise Anderson, Sunart Community Council representative

1.	Welcome and apologies Louise Bussell welcomed everyone to the meeting and apologies were noted as above.
2.	Minutes from previous meeting – 28 October 2021 The minutes of the previous meeting were agreed as an accurate record subject to the following amendments: <u>Attendees:</u>

	<p>Confirm Katherine Sutton's attendance at last month's Redesign Stakeholders meeting</p> <p><u>Item 6 – IA development and parking issues:</u> Remove text with strikethrough: Initial discussions have also taken place with Highland Council and there will be adequate parking available as per the requirement of a building the size of the hospital and will include space for West Highland college building.</p>
<p>3.</p>	<p>Matters arising</p> <p>3.1 Transport and access</p> <p>Karen-Anne Wilson advised the group that Neil MacRae is liaising with PHP, the owners of the health centre, to discuss the access issues. A meeting is planned with PHP where all stakeholders involved will have the opportunity to discuss the wider transport picture, including green parking, cycle lanes, the one-way system and the bus gate. Karen-Ann and Neil will attend the meeting, taking place in December, and will provide an update at next month's Stakeholders meeting. John Hutchison and Michael Sedgewick also expressed their interest regarding attending the meeting and will liaise directly with Karen-Anne.</p> <p>Alan Wilson confirmed the transport department have been invited to the next masterplan site meeting which will take place in December, which he will also be attending.</p> <p>Denis Rixson offered to support communications with the Highland Council and HiTrans which the group noted with thanks.</p> <p>Action: Data to be collected from GPs the frequency patients are required to travel directly from the health centre to the hospital.</p> <p>3.2 Care homes and Social Care It was noted there is also a required for accurate data detailing the number of delayed discharge patients in the Belford and also patients from the Lochaber area currently in Raigmore awaiting a local placement.</p> <p>It was suggested by David Sedgwick that a small group is formed to look at the data which would enable a robust discussion regarding the care home and social care requirements.</p>
<p>4.</p>	<p>Clinical Update</p> <p>Robert Cargill provided an update to the group following a 2-day clinical services workshop which he attended last week in Belford hospital, with the focus on the rehabilitation model and how this would fit in with the new hospital. It was discussed what are the clinical services required and the clinical model required to deliver the services, with the following points to note:</p> <p><u>Acute and urgent care:</u> 24/7 emergency department with the right services required to support the ED on site</p> <p><u>Urgent care:</u> To include minor injury, minor clinics, walk ins, GPs, pharmacy and ambulance Place of safety for patients with urgent mental health conditions</p> <p><u>Ambulance service:</u> Work in conjunction with SAS to review pathways</p> <p><u>Inpatient services:</u> Area to manage acutely ill surgical and medical presentation for treatment and recovery with independent rehabilitation facilities</p>

	<p>How day case activity can be supported Continue to provide maternity care Advanced palliative care within the building</p> <p><u>Outpatients and Diagnostics:</u> Aim to minimise patients and clinicians travel by maximising the use of Near Me where appropriate Laboratories located on site to support services</p> <p><u>Workforce</u> Discussions regarding how to recruit and support the required workforce, looking at various working patterns and training opportunities</p> <p>The group thanked Robert for the update on the recent clinical workshop advising the services delivered presentations on “their ask” at the Stakeholders meeting in June prior to Robert taking up post in NHS Highland. Alan confirmed that a more detailed model on the acute and surgical services which will be provided at the new hospital will be available within the next couple of months, at which point designs will be drawn up and a design team appointed. Alan will share with the group as soon as possible.</p> <p>Robert advised it is the intention to hold similar workshop events with all services, speaking with teams to identify the service requirements. The discussions will allow an accurate model to be developed to ensure the care that is required is delivered to the community. Caithness General, Belford and Lorn & Isles hospitals are working closely on how the rural general hospitals support each other to delivery services on each site.</p> <p>It was requested that members of the community are involved with the clinical discussions, including the various working patterns which were proposed e.g. 2-week rotation on site to ensure there is continuity of care for patients.</p>
<p>5.</p>	<p>Initial Agreement development update – standing item</p> <p>Alan confirmed the initial agreement was submitted to the Scottish Government Capital Investment Group which met 17th November 2021 and was attended by Alan, Heather Cameron and David Garden, Director of Finance NHS Highland. Alan will update when a response from the CIG is received.</p> <p>The initial agreement will be presented to the Board on 30th November 2021 for sign off, noting it will then become a public document.</p> <p>Alan will provide feedback from the CIG and Board meetings to the Stakeholders and Project Groups.</p> <p>Heather Cameron updated the group on the ongoing work with the following points to note:</p> <ul style="list-style-type: none"> • Next steps for the project team will be focussing on the programme for next year, with a clear plan of services to be delivered and what that will mean in terms of space • Carbon zero initiatives will be incorporated to reduce travel wherever possible • National design process and design statements are being updated and reissued for further comment • NHS Assure process is currently ongoing with the report expected to be returned for review next week <p>Action: Heather to recirculate pie chart showing where NHS carbon footprint is generated from the new Sustainable Design & Construction Guide</p>

6.	<p>Communications</p> <p>Kate MacLennan provided a brief update advising she is liaising with numerous community groups, including Nevis radio and the High School with community engagement resources in place ready to launch.</p> <p>It was agreed that a press release is issued updating on funding and timescales once these have been confirmed.</p> <p>Kate will provide a full update on communications and community engagement at next month's meeting.</p>
7.	<p>AOCB</p> <p>No items raised</p>
8.	<p>Attachment for information:</p> <p>Lochaber Redesign Project Team, Agreed Note of Meeting 08.10.2021</p>
9.	<p>Date of next meeting</p> <p>Thursday 16 December 2021 1400-1500 via MS Teams</p>
10.	<p>Date of future meetings:</p> <p>To be confirmed</p>