

Lochaber Health & Social Care Redesign Stakeholders Group

Thursday, 15th June 2023 at 2pm – 3pm
Via MS Teams



Present:	Alan Wilson, Director of Estates, Facilities and Capital Planning, NHS Highland
	Iain Macniven, Chair Arisaig & District Community Council
	Denise Anderson, Sunart Community Council representative
	David McArthur, Senior Nurse
	Gavin Sell, Head of Programmes, NHS Highland
	Michael Foxley, University of Highlands & Islands
	Gordon MacLeay, Clinical Advisor, NHS Highland
	Karen-Anne Wilson, District Manager
	Helen Brown, on behalf of Kate Forbes
	Patricia Jordan, Secretary, Fort William, Inverlochy & Torlundy Community Council
	John Gillespie, Chair, Caol Community Council
	David Sedgwick, Belford Appreciation Group representative
	Stephen Gilbert, Consultant Anaesthetist
	John Grafton, Highland Councillor
	Mike Hayward, Deputy Chief Officer (Acute)
	Heather Cameron, Senior Project Manager, NHS Highland
	Ruth Fry, Head of Communications and Engagement
	Louise White, Urram
	Rebecca Weir, GP Partner, Glen Mor Medical Practice
	Robert Cargill, Deputy Medical Director (Acute)
	Stuart MacPherson, Head of Strategic Projects, LSWR, Highlands & Islands Enterprise
	Helen Fairlie, Chair, Glencoe and Glen Etive Community Council
	Josie Thomson, Clinical Advisor, Estates Team, NHS Highland
	John Hutchison, Chair, Kilmallie Community Council
	Neil Simpson, Service Planning Analyst
	David Campbell, eHealth Facilitator
Apologies:	Emma Tayler, Assistant Wards Manager
	Jo Cowan, Highland Senior Citizens Network and Age Scotland
	Serena Bannister, Project Officer
	Lyn Kilpatrick, Voluntary Action Lochaber
	Louise Bussell, Board Nurse Director, NHS Highland
	Pamela Dudek, Chief Executive, NHS Highland
Minutes:	Anna Chisholm, PA/Meeting Administrator, Corporate Services

1. Welcome and apologies

Alan Wilson welcomed everyone to the meeting and the above apologies were noted.

2.	<p>Minutes from previous meeting of 18th May 2023 and matters arising:</p> <p>It was agreed the minutes were an accurate record of the meeting.</p> <p>John Hutchison questioned the accuracy of the Lochaber Redesign Project Team agreed note of meeting of Friday, 12th May 2023. Alan suggested this should be raised at the next Lochaber Redesign Project Team meeting.</p>
3.	<p>Community Services Planning Group update – Gavin Sell</p> <p>It was confirmed the group are making good progress and will be delivering 4 workshops:</p> <p>1st workshop – 19th July – A focus on current community service model, gaps and services which will no longer be supported. This will include, supporting individuals to stay at home and avoiding hospital admission, discharge from hospital, understanding the gaps in current services, comparing the current structure and the way the services are provided against the local care model from the Health & Social Care Partnerships Strategic Plan. This plan will be available for a 12-week public consultation period once ratified at the Joint Monitoring Committee on 21st June. The venue in Fort William is yet to be confirmed – invites will be issued in due course.</p> <p>2nd workshop – date and venue to be confirmed – A focus on the demand profile for the next 10 – 20 years</p> <p>3rd workshop – date and venue to be confirmed – A focus on the future service model</p> <p>4th workshop – date and venue to be confirmed – A focus on the implications, buildings, resources and facilities</p> <p>Denise Anderson asked for clarity on why there is such a slow process for onboarding new recruits, some waiting for 6 months to receive a start date. This has impacted on Dail Mhor Care Home, Strontian, which is now closed, and Invernevis House Care Home, Fort William who have staff shortages. Denise asked why NHS Highland has not furthered the applicants as there are 6 beds which could be opened.</p> <p>Action: Gavin will ask Karen-Anne Wilson to discuss these issues with Denise Anderson</p> <p>Michael Foxley also stated the shortage of care home and respite beds in Lochaber where the 6 beds already referred to by Denise at Dail Mhor are urgently required therefore clarity is also required on the number of proposed hospital beds. Clarity is also required on whether substantive discussions are ongoing with Highland Council colleagues on addressing care homes, lack of carers and respite beds. Gavin confirmed the Joint Officer Group are responsible for overseeing and forward planning. This group is jointly chaired by the Chief Officer, NHS Highland and the Chief Social Work Officer, Highland Council. It was confirmed these challenges are being actively discussed for the entire NHS Highland area.</p> <p>David Sedgwick asked for clarity on the statement presented on the community services poster presented at the stakeholder event regarding palliative care. Gavin and Karen-Anne both confirmed palliative care has always been provided in care homes and provided in all locations. The respite beds are used flexibly and can be used for palliative care where required. A different approach is being taken in Invernevis House where a private area of sitting room and kitchen area is being furnished for resident use, in the first instance, however this will be available for members of the community if support is required. It was confirmed this is being offered as an alternative to palliative care in the hospital and does not challenge the hospital service. Heather also clarified palliative care is a core service of an RGH and will always be provided in all locations.</p> <p>Gavin emphasised this collaboration involves both community and primary care and of the importance of engagement with primary care colleagues going forward.</p>

<p>4.</p>	<p>Feedback from Stakeholder Event on 6th June 2023 – Alan Wilson / Heather Cameron</p> <p>Alan thanked the services and workstream leads for their time and engagement with the public at this well represented event, where it was estimated over 100 people attended. There was confidence that all questions raised were clarified at the event.</p> <p>Heather confirmed the positive feedback received included the opportunity to talk to the people who deliver care, the increase in the services and clinics being delivered locally which in turn reducing the travel time to Inverness. There were several questions raised regarding social care which was acknowledged as an ongoing challenge. The challenges in accommodation were also highlighted in turn impacting recruitment.</p> <p>Heather confirmed the morning session had been very useful and thanked the members of the Lochaber Stakeholder Group for their attendance.</p> <p>John Hutchison and John Gillespie asked for a clear written definition on the services being provided and for the details of the clinical output spec, square meterage of the hospital including the exact footprint, how many floors, what services are being provided in each area together with the number of beds.</p> <p>Alan and Heather confirmed the schedule of accommodation can be provided if required. The following points were clarified: an MRI will not be included at this point however, this may be reviewed at some stage in the project if agreed by Scottish Government on whether this is required and if funding is available. Confirmation has already been provided regarding the rehab beds, services in the acute ward, conversations regarding the HDU provision where it was confirmed this would be provided on an individual basis, consultant provision is yet to be confirmed but can only be determined once demand has been confirmed, there will be the provision of an additional space for the endoscopy service if there is an increase in clinical activity, this will be determined when the data is available.</p> <p>Rebecca Weir asked for confirmation on the bed numbers. Heather detailed the original IA numbers and the proposed numbers and that more detail will be issued to the stakeholder group shortly. Confirmation of the square meterage was discussed, the floor area in the current Belford is approximately 6,089sqm with the top floor staff accommodation is 400sqm, Aviemore is approximately 5,000sqm and Skye is approximately 3,800sqm, both 24 bed units. The current schedule of accommodation for the new hospital is in excess of 10,000sqm.</p> <p>The Project Team will be asked to sign off the cost in the SOA in the same way the Project Board were, this is a general sign off to ensure the assurance process has been followed rather than a technical sign off of exact specifications.</p> <p>Heather asked if there are any further questions from the Lochaber Stakeholder Group or from any staff members these to be forwarded to Heather or Alan so they can be answered.</p> <p>Alan asked the group whether there should be a reduction in the meetings while the design work is undertaken or to continue with the existing schedule of meetings with Community as a single agenda item including any additional items as and when available. Alan will discuss with Louise and update at the next meeting on 20th July.</p> <p>Action: Alan will discuss the frequency of the meeting with Louise and update at the next meeting on 20th July.</p>
<p>5.</p>	<p>AOCB</p>
<p>6.</p>	<p>Agenda items for the next meeting</p>

7.	Date of next meeting Thursday, 20 th July 2023 at 2pm – 3pm											
8.	Date of future meetings: <table border="1" data-bbox="167 331 1141 508"> <tr> <td data-bbox="167 331 636 369">Thursday, 31st August 2023</td> <td data-bbox="636 331 1141 369">2pm – 3pm</td> </tr> <tr> <td data-bbox="167 369 636 407">Thursday, 28th September 2023</td> <td data-bbox="636 369 1141 407">2pm – 3pm – Pam Dudek attending</td> </tr> <tr> <td data-bbox="167 407 636 445">Thursday, 26th October 2023</td> <td data-bbox="636 407 1141 445">2pm – 3pm – Pam Dudek attending</td> </tr> <tr> <td data-bbox="167 445 636 483">Thursday, 23rd November 2023</td> <td data-bbox="636 445 1141 483">3pm – 4pm</td> </tr> <tr> <td data-bbox="167 483 636 508">Thursday, 21st December 2023</td> <td data-bbox="636 483 1141 508">3pm – 4pm</td> </tr> </table>		Thursday, 31 st August 2023	2pm – 3pm	Thursday, 28 th September 2023	2pm – 3pm – Pam Dudek attending	Thursday, 26 th October 2023	2pm – 3pm – Pam Dudek attending	Thursday, 23 rd November 2023	3pm – 4pm	Thursday, 21 st December 2023	3pm – 4pm
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