

Lochaber Health & Social Care Redesign Stakeholders Group

Friday, 25th November 2022 at 11am – 12 noon
Via MS Teams



Present:	Louise Bussell, Chief Officer Community Services, NHS Highland – Chair
	Alan Wilson, Director of Estates, Facilities and Capital Planning, NHS Highland
	Heather Cameron, Senior Project Manager, NHS Highland
	Robert Cargill, Deputy Medical Director (Acute)
	Martin Culbertson, Highland Council
	Lyn Kilpatrick, Voluntary Action Lochaber
	John Grafton, Highland Councillor
	Patricia Jordan, Secretary, Fort William Inverloch & Torlundy Community Council
	John Gillespie, Chair, Caol Community Council
	John Hutchison, Chair, Kilmallie Community Council
	Donald Stewart, Director South Lochaber Community Company
	Michael Foxley, University of Highlands & Islands
	David Sedgewick, Belford Appreciation Group representative
	Gordon Bell (on behalf of Kate Forbes)
	Stuart MacPherson, Head of Strategic Projects, LSWR, Highlands & Islands Enterprise
	Ross MacKenzie, Area Manager
	Josie Thomson, Clinical Advisor, Estates Team, NHS Highland
	Iain Macniven, Chair Arisaig & District Community Council
	Carmen Morrison, Local Officer, Community Engagement & Improvement Support
	Maureen Cameron, Manager, Lochaber Care & Repair & Handyperson Service
	Brian Murphy, Chair of the Transport and Access Sub-Group
	Flora McKee, Voluntary Action Lochaber
	Willem Nel, Rural Emergency Physician & Clinical Director
	Thomas MacLennan, Highland Councillor
	Helen Brown (on behalf of Kate Forbes, MSP)
	David Campbell, eHealth Facilitator
	Stan Arnaud, Morrison Media
	Karen-Ann Wilson, District Manager Lochaber, NHS Highland
	Mike Hayward, Deputy Chief Officer (Acute)
	Neil Simpson, Service Planning Analyst
Apologies:	Jo Cowan, Highland Senior Citizens Network and Age Scotland
	Emma Tayler, Assistant Wards Manager
	Louise White, Urram
	John Goodall, Arisaig & District Community Council
	Denise Anderson, Sunart Community Council representative
Minutes:	Anna Chisholm, PA/Meeting Administrator, Corporate Services

1. Welcome and apologies

Louise Bussell welcomed everyone to the meeting and noted the apologies above.

2.	<p>Minutes from previous meeting of 27th October 2022 and matters arising:</p> <p>John Hutchison asked that the wording in section 4 of the minute to be changed to “concerns were raised around the parking allocation (currently 150 spaces) and whether this would be sufficient. HC stated that the allocation appears adequate at present although once the modelling work has been concluded this will determine the exact requirements. HC said that the Highland Council’s planning application for phase 2 housing will not affect parking on the site. The college parking will be a separate allocation”</p>
3.	<p>Community Services Planning Group update – Ross MacKenzie</p> <p>A presentation was provided by Ross MacKenzie on:</p> <ul style="list-style-type: none"> • vacancies at care at home within Lochaber • local recruitment events <ul style="list-style-type: none"> ○ 30th November – Nevis Centre 5-6.30pm ○ 5th December – Linking with UHI social care cares week - TBC ○ 12th / 13th December – Mallaig/Strontian - TBC • Definitions of care at home service types • Mental health priorities determined by Scottish Government regarding perinatal mental health and primary care mental health. • Community link workers. • Assistant Practitioner roles. • Adult social care generic worker roles between care at home and care homes. • Adult social care strategic commissioning plan: <ul style="list-style-type: none"> ○ Home: First & Last & Always. ○ Personal choices (SDA) and risks respected. ○ Maximise community networks and supports. ○ Enhanced availability of day services and short breaks (24/07/365) for carers ○ Maximise use of technology. ○ Housing clusters to maximise rural carer capacity. ○ Unsustainable resources/units (cost/recruitment/risk) transformed to support above. ○ NHS care homes become smaller step up/down cores for housing clusters or complex care focused. ○ Care Homes “acute end” of social care, ie not universally available in all locations. ○ Promote faster local decision making based on accurate knowledge of local resources, reduce bureaucracy/paperwork, speed up delivery. ○ Focus on building up community-based capacity. ○ Radical re-examination of NHS provision model (employee and/or community led?). <p>It was confirmed there are recruitment challenges due to a variety of reasons, pay scales, competing with other organisations and lack of accommodation which varies depending on location. Mike Hayward confirmed of the advertising in journals, social media, videos highlighting the lifestyle, transport vehicles with NHS recruitment signage in Edinburgh, London Underground advertising and present at UK wide recruitment fayres, a newly appointed recruiter is actively recruiting nurses and doctors in the international recruitment market.</p> <p>The presentation was circulated to the group on 25th November following the meeting.</p>

<p>4.</p>	<p>Lochaber Redesign: Services Update – Mike Hayward / Robert Cargill</p> <p>An overview of the presentation was provided by Mike Hayward with the presentation given by Robert Cargill. The presentation consisted of:</p> <ul style="list-style-type: none"> • From the Initial Agreement: <ul style="list-style-type: none"> ○ The core RGH model ○ Increased local elective activity ○ Intensive multi-disciplinary rehabilitation service <p>The presentation was circulated to the group on 25th November following the meeting.</p> <p>Mike Hayward confirmed that NHS Highland is committed to building the highest standard of modern hospital possible and said that it will be a full spec rural general hospital, with a fuller range of services than at present. Certainly an upgrade, with consultant-led services, working with other professionals as necessary.</p> <p>On being asked about Highland Hospice’s involvement in providing palliative care, Mike Hayward confirmed that NHS Highland works with partners on what will be provided in the new hospital and more detail will be given at a future meeting.</p> <p>While Rob Cargill had offered experts to give greater detail the stakeholders doubted whether that would be necessary, since they had to understand the proposed services and be able to explain to others in lay terms.</p>
<p>5.</p>	<p>OBC Update</p> <p>Alan confirmed a decision on the bus link should be received today (25th November). An update on the progress will be provided to the group in due course.</p> <p>Heather confirmed the workshops are ongoing and a cross check event is being progressed for February to agree the outcomes.</p> <p>A positive meeting regarding the updating of the site master plan.</p> <p>Engagement with Scottish Government regarding the heat network fund which is to explore some further feasibility into a district heating scheme with NHS Highland and West Highland College with HIA support. The PSCP appointment the briefing information and high level information pack is being developed.</p> <p>Action: John Gillespie reminded Alan that he would like to review a copy of a high level information pack. Alan will provide one prepared for NHS highland.</p> <p>Heather confirmed net zero is a target NHS Highland will be required to meet by Scottish Government. Alan confirmed the national engineering group which he chairs are reviewing designs to ensure the net zero target is met. A district heating system would provide a net zero medium supporting and then allowing a normal low temperature water system which would be of preference. This will be discussed at a future meeting.</p>
<p>6.</p>	<p>AOCB</p>
<p>7.</p>	<p>Agenda items for the next meeting</p> <p>Update on workshops – Jo McBain</p>

8.	<p>Date of next meeting</p> <p>Thursday, 22nd December 2022 at 2pm – 3pm</p>																										
9.	<p>Date of future meetings:</p> <table border="1" data-bbox="181 333 1120 788"> <tr> <td>Thursday, 19th January 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 16th February 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 16th March 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 13th April 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 11th May 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 8th June 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 6th July 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 3rd August 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 31st August 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 28th September 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 26th October 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 23rd November 2023</td> <td>2pm – 3pm</td> </tr> <tr> <td>Thursday, 21st December 2023</td> <td>2pm – 3pm</td> </tr> </table>	Thursday, 19 th January 2023	2pm – 3pm	Thursday, 16 th February 2023	2pm – 3pm	Thursday, 16 th March 2023	2pm – 3pm	Thursday, 13 th April 2023	2pm – 3pm	Thursday, 11 th May 2023	2pm – 3pm	Thursday, 8 th June 2023	2pm – 3pm	Thursday, 6 th July 2023	2pm – 3pm	Thursday, 3 rd August 2023	2pm – 3pm	Thursday, 31 st August 2023	2pm – 3pm	Thursday, 28 th September 2023	2pm – 3pm	Thursday, 26 th October 2023	2pm – 3pm	Thursday, 23 rd November 2023	2pm – 3pm	Thursday, 21 st December 2023	2pm – 3pm
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