

Contingency planning for power outages

Dynamic Mattresses

What can you do to be prepared?

People who require electricity for medical equipment should be known to their energy provider as a “priority”.

If individuals need to register for this service they can do so at: <https://psrscotland.com/>.

Leave profiling beds in a neutral position when individuals are out of them for ease of transfer in power outage.

The mattress should remain adequately inflated for up to 12 hours. Some hybrid mattresses also have a foam underlay which will not be impacted by power failure.

What to do in event of a power outage?

In event of power outage leave the mattress connected to the power unit and the wall socket.

In event of a mattress deflating – allow 20 minutes for reinflation.

Following a power outage if the mattress alarms to indicate a fault press the mute button if the fault persists contact the NESH community stores team for your area.

How to get help?

If you experience a problem with a dynamic mattress or during prolonged power outages, please contact the NESH community stores team for your area.

If you are concerned about changes to an individual’s skin as a result of equipment failure / power outage please contact your local Community Nursing Team ASAP.