

# what is a **CONVERSATION CAFÉ?**

At a Conversation Café, health & social care professionals talk with YOU about a current topic in health and social care.

### **Conversation Cafés are:**



## Informal

Conversation Cafés are facilitated, but are informal, encouraging discussions in groups or one-on-one.



Although there's no agenda, every Café has one dedicated topic to discuss. This might be an existing service, a change, or a new development in health and social care.

#### $(\mathbf{3})$ **Community-Led**

At the Café, anyone who wants to can suggest future topics, ask questions, and share stories.



## **Linked to Services**

At every Café, someone from the service being discussed will be there to provide information, answer questions, and collect your feedback.

## **Your Feedback Shapes Our Services**