



**Meeting:** NHS Highland Board  
**Meeting date:** 31 MAY 2022  
**Title:** Integrated Performance and Quality Report  
**Responsible Executive/Non-Executive:** David Park, Deputy Chief Executive  
**Report Author:** Lorraine Cowie, Head of Strategy & Transformation

**1 Purpose**

**This is presented to the Board for:**

- Assurance

**This report relates to a:**

- Quality and performance across our organisation

**This aligns to the following NHSScotland quality ambition(s):**

- All quality ambitions

**This report relates to the following Corporate Objective(s)**

<b>Clinical and Care Excellence</b> <ul style="list-style-type: none"> <li>• Improving health</li> <li>• Keeping you safe</li> <li>• Innovating our care</li> </ul>	X	<b>Partners in Care</b> <ul style="list-style-type: none"> <li>• Working in partnership</li> <li>• Listening and responding</li> <li>• Communicating well</li> </ul>	X
<b>A Great Place to Work</b> <ul style="list-style-type: none"> <li>• Growing talent</li> <li>• Leading by example</li> <li>• Being inclusive</li> <li>• Learning from experience</li> <li>• Improving wellbeing</li> </ul>	X	<b>Safe and Sustainable</b> <ul style="list-style-type: none"> <li>• Protecting our environment</li> <li>• In control</li> <li>• Well run</li> </ul>	X
Other (please explain below)		All of above	

## 2 Report summary

The NHS Highland Integrated Performance & Quality Report (IPQR) is aimed at providing a bi-monthly update on the performance based on the latest information available. It also reports on actions being taken to address any performance issues with progress to date.

We are continuing the review of the current IPQR process and reporting to ensure it meets the needs and assurances the board requires along with supporting our governance committees.

### 2.1 Situation

In order to allow full scrutiny of the intelligence presented in the IPQR at the Clinical Governance Committee, Staff Governance Committee and Finance Resources and Performance Committee it will mean a pause to the IPQR in the May Board meeting.

This will allow the data that comes within the July version of the IPQR to have gone through these committees in the cycle of meetings.

### 2.2 Background

The background to the IPQR has been previously discussed in the NHS Highland Board.

### 2.3 Assessment

A review of these indicators will continue to take place in the associated Programme Boards, Performance Recovery Board and governance committees during the intervening period.

### 2.4 Proposed level of Assurance

This report proposes the following level of assurance in terms of data integrity:

Substantial	<input checked="" type="checkbox"/>	Moderate	<input type="checkbox"/>
Limited	<input type="checkbox"/>	None	<input type="checkbox"/>

## 3 Impact Analysis

### 3.1 Quality/ Patient Care

IPQR gives an integrated summary of our quality and patient care across the system.

### 3.2 Workforce

IPQR gives a summary of our key performance indicators relating to staff governance across our system.

**3.3 Financial**

The financial summary is now separate.

**3.4 Risk Assessment/Management**

This intelligence contained in the IPQR is managed operationally and overseen through the appropriate Governance Committees, and the Performance Recovery Board. It will form part of continual improvement by all sectors involved and allow consideration of the intelligence presented as a whole system.

**3.5 Data Protection**

The Plan does not involve personally identifiable information.

**3.6 Equality and Diversity, including health inequalities**

An impact assessment has not been completed because this is a summary report.

**3.7 Other impacts**

No relevant impacts.

**3.8 Communication, involvement, engagement and consultation**

This is a publicly available document. We aim to share this more widely internally and externally to develop understanding of the system.

**3.9 Route to the Meeting**

Through the appropriate Governance Committees.

**4 Recommendation**

- For assurance that the IPQR will be available in July
- For assurance that all intelligence will be reviewed in the Governance Committee before the Board meeting

**4.1 List of appendices**

- None