

- We will ensure from the point of assessment, people are given informed choices and options to meet their specific personal outcomes
- We will work with carers as partners in the care of their loved ones
- We will ensure all services deliver a more personalised type of support
- We will aim to have services based within communities to prevent people having to move out of area and bring people back into Argyll and Bute
- We want all services to comply with the National Health and Social Care Standards for Health and Social Care: My Support, My Life
- We will ensure that every decision will be made in consultation and engagement with the people of Argyll and Bute and will have a positive effect for those with protected characteristics
- We will communicate in a clear, open and transparent way

- We will ensure that people can live safely in their own home and limit the time spent in hospital
- We will refocus on preventative services, including a shift to digital technology using Telecare and Telehealth to reduce hospital visits and admissions
  - We will Keep adults, children and young people safe from harm
- We will ensure that everyone who is part of providing support is trauma informed

- We want all commissioned services to work in partnership with HSCP staff, people who use the service, carers and families to support personal outcomes and empower service users to successfully engage and contribute to the life of their community
- We will develop a preventative approach and promote independence and self-management within our communities. All services will enable, not disable, including supporting self-management; physical activity; enablement

- We will work with communities, providers and advocacy bodies to set a vision for their community and co-produce community based services to support people with options and choice
- Where possible we will commission services locally and capacity build providers and third sector partners in line with the five pillars of Community Wealth Building
- We will ensure that we have an inequalities sensitive practice, targeting resources where they have most impact

