Lochaber Health & Social Care Redesign Stakeholders Group

Thursday, 28th September 2023 at 2pm – 3pm Via MS Teams



| Present: | Louise Bussell, Board Nurse Director, NHS Highland |
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| | Alan Wilson, Director of Estates, Facilities and Capital Planning, NHS Highland |
| | David Campbell, UHI |
| | Serena Bannister, Project Officer |
| | John Grafton, Highland Councillor |
| | Lyn Kilpatrick, Voluntary Action Lochaber |
| | David McArthur, Senior Nurse |
| | Stuart MacPherson, Head of Strategic Projects, LSWR, Highlands & Islands Enterprise |
| | Willem Nel, Rural Emergency Physician |
| | Iain Macniven, Chair Arisaig & District Community Council |
| | Ian Langley, Community Councillor, Spean Bridge, Roy Bridge and Achnacarry Community Council |
| | Ruth Fry, Head of Communications and Engagement |
| | Brian Murphy, Chair of the Transport and Access Sub-Group |
| | Agne Bankauskaite, Accountant |
| | Thomas MacLennan, Highland Councillor |
| | Carmen Morrison, Local Officer, Community Engagement & Improvement Support |
| | Donald Stewart, Director, South Lochaber Community Company |
| | Karen-Anne Wilson, District Manager |
| | Stephen Gilbert, Consultant Anaesthetist |
| | Josie Thomson, Clinical Advisor, Estates Team, NHS Highland |
| | John Hutchison, Chair, Kilmallie Community Council |
| Apologies: | Gordon MacLeay, Clinical Advisor, NHS Highland |
| | David Sedgwick, Belford Appreciation Group representative |
| | Denise Anderson, Sunart Community Council representative |
| | John Gillespie, Chair, Caol Community Council |
| | Patricia Jordan, Secretary, Fort William, Inverlochy & Torlundy Community Council |
| | Gavin Sell, Area Manager, NHS Highland |
| | Robert Cargill, Deputy Medical Director (Acute) |
| | Helen Fairlie, Chair, Glencoe and Glen Etive Community Council |
| Minutes: | Anna Chisholm, Personal Assistant |

1. Welcome and apologies:

Louise Bussell welcomed everyone to the meeting and the above apologies were noted.

2. Minutes from the previous meeting of 6th September 2023 and matters arising:

It was confirmed the Appendices provided were to reiterate the position following the IA submission.

Lochaber Redesign: Service Model Questions and Answers

Appendix 1 – Rehab Model Appendix 2 – Clinical Model It was confirmed this is the RGH core model however, further work is underway to develop the clinical output specification.

Alan confirmed the programme issued at the in-person meeting on 6th September was inaccurate and an accurate programme will be issued to the Stakeholders.

Action: Alan will reissue an accurate programme to the Lochaber Stakeholder Group.

3. Community Services Planning Group update – Karen-Anne Wilson

The 1st workshop in Caol Community Centre was positive and focussed on the services being provided in Lochaber, together with the pros and cons. A full update has been circulated for all attendees who could not participate in the workshop.

Karen-Anne confirmed the 2^{nd} workshop will take place on Monday, 2^{nd} October for NHS staff and the associated services. This will develop the information provided by the services at the 1^{st} workshop, together with the longer-term plans. The 3^{rd} and 4^{th} workshops will include members of the public and GP colleagues.

Louise confirmed the link up with health and social care including care homes.

It was confirmed the hospital at home funding bid unfortunately was not successful.

4. Follow up on 6th September meeting and Q & A Update – Alan Wilson / Louise Bussell

Louise gave assurance the place of safety suite model will provide the optimum service and support for individuals requiring this service.

Louise confirmed updates and information/source links will be included in all Q&A documents to enable the wider public, who may not be familiar with the progress of the Lochaber redesign, to have a full understanding.

Louise confirmed the following points:

- There will be an MRI scanner point in the new hospital.
- Health Improvement Scotland have confirmed no signage is required for an HDU.
- A process is required for specifying the outpatient clinics therefore they will be confirmed in due course.
- GP engagement is ongoing with representation at this meeting and in all elements of the Lochaber Redesign process.

It was confirmed an update on care home provision will be added to non-clinical accommodation on a future Q&A document.

Alan confirmed following surveys in all of the NHS Highland estate no RAAC has been identified.

John confirmed the end of term for some of the community councillors.

Louise asked the group to provide comments on the Q&A document by 13^{th} October so they can be incorporated.

5. AOCB

6. Agenda items for the next meeting

Community Services Planning Group update – Gavin Sell

7. Date of next meeting

Thursday, 23rd November at 3pm – 4pm

8. Date of future meetings:

| Thursday, 21 st December 2023 | 3pm – 4pm |
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| 2024 | |
| Thursday, 25 th January 2024 | 2pm – 3pm |
| Thursday, 29 th February | 2pm – 3pm |
| Thursday, 28 th March | 2pm – 3pm |
| Thursday, 25 th April | 2pm – 3pm |
| Thursday, 30 th May | 2pm – 3pm |
| Thursday, 27 th June | 2pm – 3pm |
| Thursday, 25 th July | 2pm – 3pm |
| Thursday, 29 th August | 2pm – 3pm |
| Thursday, 26 th September | 2pm – 3pm |
| Thursday, 31st October | 2pm – 3pm |
| Thursday, 28 th November | 2pm – 3pm |
| Monday, 23 rd December | 2pm – 3pm |