

Lochaber Health & Social Care Redesign Stakeholders Group

Thursday, 20th July 2023 at 2pm – 3pm
Via MS Teams



Present:	Louise Bussell, Board Nurse Director, NHS Highland
	Alan Wilson, Director of Estates, Facilities and Capital Planning, NHS Highland
	Serena Bannister, Project Officer
	Iain Macniven, Chair Arisaig & District Community Council
	Denise Anderson, Sunart Community Council representative
	Tina Webster, RGH Manager, Belford Hospital
	Brian Murphy, Chair of the Transport and Access Sub-Group
	Agne Bankauskaite, Accountant
	John Gillespie, Chair, Caol Community Council
	Thomas MacLennan, Highland Councillor
	Gavin Sell, Head of Programmes, NHS Highland
	Carmen Morrison, Local Officer, Community Engagement & Improvement Support
	Donald Stewart, Director, South Lochaber Community Company
	Gordon MacLeay, Clinical Advisor, NHS Highland
	Karen-Anne Wilson, District Manager
	Helen Brown, on behalf of Kate Forbes
	Patricia Jordan, Secretary, Fort William, Inverlochy & Torlundy Community Council
	Stephen Gilbert, Consultant Anaesthetist
	Mike Hayward, Deputy Chief Officer (Acute)
	Louise White, Urram
	Rebecca Weir, GP Partner, Glen Mor Medical Practice
	Helen Fairlie, Chair, Glencoe and Glen Etive Community Council
	Josie Thomson, Clinical Advisor, Estates Team, NHS Highland
	John Hutchison, Chair, Kilmallie Community Council
Apologies:	Gordon Bell, on behalf of Kate Forbes
	John Goodall, Arisaig & District Community Council
	Michael Foxley, University of Highlands & Islands
	David Sedgwick, Belford Appreciation Group representative
Minutes:	Anna Chisholm, PA/Meeting Administrator, Corporate Services

1.	<p>Welcome and apologies</p> <p>Louise Bussell welcomed everyone to the meeting and the above apologies were noted.</p> <p>John Hutchison highlighted to the stakeholders the item in the Project Team meeting of 12th June where Mike Hayward will be arranging a meeting with stakeholders.</p>
2.	<p>Minutes from previous meeting of 15th June 2023 and matters arising:</p> <p>It was agreed the minutes were an accurate record of the meeting.</p> <p>Item 3 - Community Services Planning Group update</p>

	<p>Denise Anderson asked for clarity on why there is such a slow process for onboarding new recruits, some waiting for 6 months to receive a start date. This has impacted on Dail Mhor Care Home, Strontian, which is now closed, and Invernevis House Care Home, Fort William who have staff shortages. Denise asked why NHS Highland has not furthered the applicants as there are 6 beds which could be opened.</p> <p>Action: Gavin will ask Karen-Anne Wilson to discuss these issues with Denise Anderson</p> <p>Karen-Anne confirmed the ongoing staffing challenges however there is a hope to open Dail Mhor Care Home if the current recruitment campaign is successful.</p> <p>Item 4 – Feedback from Stakeholder Event on 6th June 2023</p> <p>Alan asked the group whether there should be a reduction in the meetings while the design work is undertaken or to continue with the existing schedule of meetings with Community as a single agenda item including any additional items as and when available. Alan will discuss with Louise and update at the next meeting on 20th July.</p> <p>Action: Alan will discuss the frequency of the meeting with Louise and update at the next meeting on 20th July.</p> <p>Louise confirmed the meetings will continue for a couple of months, will then be reviewed. John Hutchison gave support for the continuation of monthly meetings.</p>
<p>3.</p>	<p>Community Services Planning Group update – Gavin Sell</p> <p>Gavin confirmed the workshop on 19th July was in 3 sections due to the level of detail and volume of attendees. A focus on the current services, capacity of those services and mapping of what the services are, negatives, positives and what services are being provided, which will determine gaps to assist further workshops.</p> <p>The feedback will be collated and shared with group in due course.</p> <p>The 3 further workshops:</p> <p>End August – a focus on the drivers for change and trends in line with the Health and Social Care Partnership Strategic Plan.</p> <p>September – a focus on the future model.</p> <p>October – a review of the outputs from the previous workshops.</p> <p>Gavin will provide an update of the August workshop at the 28th September meeting.</p> <p>Denise informed the group of Michael Foxley attending the redesign project at the Caol Community Centre on 19th July where he was told he should not attend as he was not a service provider. Karen-Anne confirmed Michael had been invited to a workshop and apologies were expressed if he was excluded from attending the event. Louise will look into the matter.</p>
<p>4.</p>	<p>Q & A Update – Alan Wilson / Louise Bussell</p> <p>John Gillespie asked for an outline of services and how this will fit with the ward design for the new Belford. Louise confirmed this will develop over time and how this can be achieved with specialist clinicians.</p> <p>Rebecca Weir confirmed the feedback from GPs regarding the rehab unit and the theatre capacity. Louise and Stephen Gilbert confirmed of having 2 theatres will significantly increase the current capacity. The ongoing community and acute work will focus on the definition services within the target operating model.</p>

	Louise confirmed the Q & A's will continue and any questions should be submitted.								
5.	AOCB								
6.	<p>Agenda items for the next meeting</p> <p>Louise asked the group for any agenda items to be sent to Anna Chisholm to be included in the next meeting.</p>								
7.	<p>Date of next meeting</p> <p>Thursday, 31st August 2023 at 2pm – 3pm (this has been changed to an in person meeting in Fort William on 6th September at 10am – 12 noon)</p>								
8.	<p>Date of future meetings:</p> <table border="1"> <tr> <td>Thursday, 28th September 2023</td> <td>2pm – 3pm – Pam Dudek attending</td> </tr> <tr> <td>Thursday, 26th October 2023</td> <td>2pm – 3pm – Pam Dudek attending</td> </tr> <tr> <td>Thursday, 23rd November 2023</td> <td>3pm – 4pm</td> </tr> <tr> <td>Thursday, 21st December 2023</td> <td>3pm – 4pm</td> </tr> </table>	Thursday, 28 th September 2023	2pm – 3pm – Pam Dudek attending	Thursday, 26 th October 2023	2pm – 3pm – Pam Dudek attending	Thursday, 23 rd November 2023	3pm – 4pm	Thursday, 21 st December 2023	3pm – 4pm
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