Assynt House, Beechwood Park Inverness, IV2 3BW

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NHS HIGHLAND CLINICAL GOVERNANCE COMMITTEE

2 November 2023 at 9.00am <u>Virtual Meeting Format (Microsoft Teams)</u>

- All cameras should be turned on
- Use raise hand facility to discuss items do not use MS Teams chat

Distribution: 26 October 2023

AGENDA

| T. | | | |
|-------------|-----|---|----------|
| Time | 1. | Standing Items | |
| 09.00-09.10 | 1.1 | Welcome and Apologies | |
| | 1.2 | Declarations of Interest Members are asked to consider whether they have an interest to declare in relation to any item on the agenda for this meeting. Any Member making a declaration of interest should indicate whether it is financial or non-financial and include some information on its nature. Advice may be sought from the Board Secretary's Office prior to the meeting taking place. | |
| | 1.3 | Minute of Previous meeting Thursday, 31 August 2023, Rolling Action Plan and Committee Workplan 2023/2024 The Committee is asked to Approve the Minute of the meeting of 31 August 2023, Consider actions arising therefrom and note the updated rolling action plan and Committee Work Plan. | PP.1-18 |
| 09.10-09.30 | 1.4 | Matters Arising Adult Social Care/Commissioned Services – Verbal Update (Simon) SCI Gateway Referral Process – Report from C Copeland Emergency Department Waiting Times – To be provided as part of Winter Preparedness Discussion (Item 7) Staff Availability and Recruitment Process – Verbal Update (Gareth) | |
| | | The Committee is asked to Note the update(s) provided. | |
| | 2. | Service Updates | |
| 09.30-09.45 | L | 2.1 NDAS Service Update Report by Tracey Gervaise, Head of Operations (Women and Children's Directorate) on behalf of Katherine Sutton, Chief Officer (Acute) The Committee is asked to Consider the report and take Limited assurance. | PP.23-42 |
| | | 2.2 Research, Development, and Innovation Annual Report Report by B Sage, Director of Research Development & Innovation The Committee is asked to Note the report and take Substantial assurance. | PP.43-57 |
| | 3. | Emerging Issues/Executive and Professional Leads Reports by Exception | |
| 09.45-10.00 | | Officers are requested to consider any matters requiring to be brought to the attention of Committee members or to be escalated from this Committee to NHS Board level. | |

| 3.1 | | Audiology Services – National Review Update | | |
|-------------|--|--|------------|--|
| 3.2 | | Engagement Framework Update - Care Opinion Learning Report by Marie McIlwraith on behalf of Gareth Adkins, Director of People and Culture | | |
| | | The Committee is asked to Consider the report and take Moderate assurance . | | |
| 3.3 | | Safety in Maternity Services (Gap Analysis Activity on Ockenden Review) Report by Isla Barton, Director of Midwifery on behalf of Louise Bussell, Board Nurse Director The Committee is asked to Note the report content and Consider the levels of assurance offered. | | |
| 3.4 | | Poviow of Quality | PP.320-333 | |
| 3.4 | 3.4 Review of Quality Update by Dr Boyd Peters, Board Medical Director | | 11.020 000 | |
| | | There is circulated the NHS Highland Quality Commission Report. | | |
| | 4. | Patient Experience and Feedback | | |
| 10.00-10.10 | | Report by Leah Smith, Complaints Manager | PP.92-96 | |
| | | The Committee is asked to Note the report and take Moderate assurance . | | |
| | 5. | Clinical Governance Quality and Performance Data | PP.97-105 | |
| 10.10-10.20 | | Report by Mirian Morrison on behalf of Boyd Peters, Board Medical Director | | |
| | | The Committee is asked to Note the report and accept Moderate assurance . | | |
| | 6. | Annual Delivery Plan 2023/24 | | |
| 10.20-10.35 | | Presentation by Lorraine Cowie, Head of Strategy and Transformation | | |
| | | The Committee will be asked to Note the update content and take relevant assurance. | | |
| | 7 | NUIC High land Winter Draw and draw 2002/0004 | | |
| | 7. | NHS Highland Winter Preparedness 2023/2024 Report by Lorraine Cowie, Head of Strategy and Transformation | PP.308-319 | |
| | | Transfer by Estraine Servic, fload of Strategy and Transfermation | | |
| | | The Committee is asked to Examine and Consider the evidence provided that specific actions are being put in place through the Winter Ready Action plan and accept Limited assurance. | | |
| | 8. | Operational Unit Reports by Exception and Emerging Issues with Minutes from Patient Quality and Safety Groups/Argyll and Bute Clinical and Care Governance Group | | |
| 10.35-10.50 | 8.1 | Argyll and Bute HHSCP | PP.106-115 | |
| | | The Committee is asked to Note the report and accept Moderate assurance. | | |
| | 8.2 | Highland HSCP | PP.116-162 | |
| | | The Committee is asked to Note the report and accept Moderate assurance. | | |
| | 8.3 | Acute Services | PP.163-172 | |
| | | The Committee is asked to Note the report and accept Moderate assurance. | | |
| | 8.4 | Infants Children and Young People's Clinical Governance Group | PP.173-177 | |
| | 0.4 | The Committee is asked to Note the information provided, Discuss the implications of the report and accept Moderate assurance . | | |
| 40 50 44 05 | | On wife of Duncale | | |
| 10.50-11.05 | | Comfort Break | | |

| | 9. | Infection Prevention and Control Report | |
|-------------|--------------------------------------|---|--------------------|
| 11.05-11.15 | 9. | Report by Catherine Stokoe, Infection Control Manager | |
| 11.00-11.10 | | The Committee is asked to Note the contents of the report and accept | |
| | | Moderate assurance. | |
| | | | |
| | 10. | Six Monthly Exception Reports | |
| 11.15-11.30 | | There are no matters for discussion in relation to this Item. | |
| | | | |
| | 11. | Public Health | |
| 11.30-11.40 | 11.1 | Screening Services Update | PP.190-281 |
| | | Report by Lynne Peat, Public Health Screening Programmes Manager on | |
| | | behalf of Tim Allison, Director of Public Health | |
| | | The Committee is asked to note and discuss the contents of the report and | |
| | | accept Moderate assurance that appropriate delivery and performance | |
| | | improvement arrangements are in place. | |
| | 11 2 | Vaccination Transformation Programme Update | PP. 282-287 |
| | 11.2 | Report by Tim Allison, Director of Public Health | |
| | | The Committee is asked to Consider and Discuss the issues raised in the | |
| | | paper and accept Limited assurance. | |
| | | ' | |
| | 12. | Implementing the Blueprint for Good Governance Self-Assessment | |
| | | Findings | |
| | Report by Ruth Daly, Board Secretary | | PP.288-292 |
| | | The Committee is asked to take Moderate assurance on the progress achieved | |
| | | with the Blueprint for Good Governance Improvement Plan actions. | |
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| | 13. | Review of Committee Terms of Reference | |
| | | Committee Chair/Board Secretary | DD 202 207 |
| | | - Committee Champeon a Coording | PP.293-297 |
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| | Clinical Governance Committee | |
|-----------------------------------|---|----------------------|
| | Membership | |
| Non-Executive Members (4x) | Chair | Alasdair Christie |
| | Member | Dr Gaener Rodger |
| | Member | Joanne McCoy |
| | Member | Muriel Cockburn |
| Area Clinical Forum Chair | Member | Catriona Sinclair |
| Staffside Representative | Member | Elspeth Caithness |
| Independent Public Members (2x) | Member | Emily Woolard |
| | Member | VACANT |
| Board Medical Director | Member/Lead Officer | Dr Boyd Peters |
| Director of Public Health | Member | Tim Allison |
| Board Nurse Director | Member | Louise Bussell |
| Ex Officio | Board Chair | Sarah Compton-Bishop |
| | Board Chief Executive | Pamela Dudek |
| In attendance (Routinely Invited) | Deputy Medical Directors | C Copeland |
| | Chief Officer (North)/Director of | Pamela Cremin |
| | Community Services | |
| | Chief Officer (Argyll and Bute) | Fiona Davies |
| | Chief Officer (Acute) | Katherine Sutton |
| | Clinical Director of eHealth/Head | lain Ross |
| | of eHealth (Substitute) | |
| | Director of Pharmacy | Thomas Ross (Sub) |
| | Board Clinical Governance | Mirian Morrison |
| | Manager | |
| | Clinical Governance Manager (Argyll and Bute) | Margo Howatson |
| | Contracted Services | Jane Park(?) |
| | Representative (Highland | Jane Fark(:) |
| | Council) | |
| | Associate Director (Allied Health | Jo McBain |
| | Professionals) | Jo mozam |
| | Deputy Nurse Director | Kate Patience-Quate |
| | Associate Nurse Directors | |
| | Head of Midwifery | Isla Barton |
| | Director of Adult Social Care | Simon Steer |
| | Consultant Community | Stephanie Govenden |
| | Paediatrician | |
| | Lead for Realistic Medicine | Kate Arrow |