

## Contingency planning for Power Outages

### Home Oxygen

#### What do you need to know in a power cut?

Oxygen concentrators will switch off in a power cut.

Everyone who has an active prescription for Oxygen should be known to their energy provider as a “priority”.

If individuals need to register for this service they can do so at: <https://psrscotland.com/>.

Individuals will have a large cylinder for back up, these will last approximately 10-20 hours  
\*depending on prescribed rate.

#### What can you do to be prepared?

Ensure individuals are familiar with how to connect to their back up cylinder – if individual cannot do this independently what is the plan in event of a power cut?

Ensure they have convenient access to this cylinder for any planned power outages.

Ensure they have battery operated torch or lamp – **DO NOT** use candles when using Oxygen

If they have access to a portable or a transportable concentrator, ensure this is fully charged ahead of planned power outages

#### How to get help?

If there are concerns regarding any of the equipment or cylinders etc Dolby Vivisol have a 24/7 help line 0800 833 531 that patients or Health & Social care professionals can contact.

#### Support in the cost-of-living crisis

Those who use a static oxygen concentrator are entitled to an electricity rebate to cover the cost of using the machine at their main address. The rebate will cover the full cost of running this equipment. Further details available at [Concentrator rebates - DolbyVivisol](#)