# Lochaber Health & Social Care Redesign Stakeholders Group

Thursday 28 October 2021 Via Microsoft Teams



Present:	Louise Bussell, Chief Officer Community Services, NHS Highland - Chair	
	Alan Grant, Consultant General Surgeon, Clinical Director for Surgery,	
	Anaesthesia and Critical Care, Foundation Programme Director, NHS Highland	
	Alan Ross	
	Anne Boyd-Mackay, Clinical Services, Manager, Belford Hospital, NHS Highland	
	Brian Murphy, Chair of the Transport and Access Sub-Group	
	Bryan Gregg, Voluntary Action Lochaber	
	Carmen Morrison	
	Chris Stirrup, Senior Charge Nurse & Emergency Nurse Practitioner, A&E, Belford Hospital, NHS Highland	
	Constantinos Yiangou, Deputy Medical Director (Acute)	
	David Sedgwick, Belford Appreciation Group representative	
	Donald Stewart, Director South Lochaber Community Company Dot Ferguson, Senior Ward Manager, Highland Council	
Eric Green, Head of Estates, NHS Highland		
	Fiona Campbell,	
	lain Macniven, Chair Arisaig and District Community Council	
	Jo Cowan, Highland Senior Citizens Network and Age Scotland	
	John Gillespie, Chair of Caol Community Council	
	John Hutchison, Kilmallie Community Council	
	John Taylor	
	Josie Thomson, Clinical Advisor, Estates Team, NHS Highland	
	Karen Anne Wilson, District Manager Lochaber, NHS Highland Karen le Ball, Consultant Geriatrician, Clinical Lead, Belford Hospital Kate MacLennan Katherine Sutton, Deputy Director of Operations Maureen Cameron	
	Mike Hayward, Deputy Chief Operating Officer (Acute)	
	Patricia Jordan, Secretary, Fort William Inverlochy & Torlundy C.C.	
	Robert Cargill, Deputy Medical Director (Accute)	
	Ros Philip, Head of Finance, North & West Division, NHS Highland	
	Ross Mackenzie, Area Manager, North & West Division, NHS Highland	
	Simon Steer, Director of Adult Social Care	
	Stuart MacPherson, Head of Strategic Projects - LSWR, Highlands & Islands Enterprise	
APOLOGIES:	Denise Anderson, Sunart Community Council representative	
	Gillian Bratt McManus, Healthcare Planner, Buchan + Associates	
	Heather Cameron, Senior Project Manager, NHS Highland	

	lain Ross	
	Malcolm Gillespie	
Minutes:	Angee Relf, Admin Assistant NHSH	

## 1. Welcome and apologies

Louise Bussell welcomed everyone to the meeting and apologies were noted as above.

## 2. Minutes from the previous meeting – attached - 30 September 2021

The minutes of the previous meeting were agreed noting the following:

#### Transport and Access:

Louise Bussell will request an update from Neil MacRae on the proposal he is drafting and request that he may share with the group the framework for appraising transport and access impact on health and social care provision which could be applied to any future service redesigns.

## 3. Matters arising from previous meeting – 30 September 2021

## 3.1 Biographies

The group appreciated receipt of the biographies provided from members of the team

#### 4. Care Homes and Social Care – Simon Steer

The lack of social care provision has been identified as the highest risk to the operation of the new Belford NHSH and needs to be considered as part of the business/project plan as it moves forward.

Simon Steer was introduced to the group to provide an oversight of social care in the Highlands. He highlighted to the meeting the staffing, sustainability and funding challenges of social care that need to be incorporated into planning for the hospital.

He confirmed that the engagement and involvement of the community on the requirements and opportunities is key, however this requires to take place within a realistic policy and funding context.

Recruitment has been identified as a significant current challenge. Whilst actions are taking place to obtain funding we are competing with other industries, who pay higher hourly rates and conditions.

There was discussion regarding previously provided data on the level of residential care provision in Lochaber. The groups view was that Lochaber has the lowest number of beds per 1000pop in Scotland and required increased investment in Care Homes.

The group wished action to be taken to:

- Increase the number of residential and nursing care home beds in Lochaber.
- These beds required to be NHS operated.

Simon Steer noted that there had been a significant change in patterns of care home bed utilisation during the pandemic, and that SG policy was suggesting that we require to be less dependent on residential and nursing care.

Simon Steer offered to provide accurate and up to date data on Lochaber residential care bed capacity, occupancy, costs etc. at a future meeting.

Also noted that the level of funding and resources required to provide the model of social care being proposed for Lochaber is not available and may not be able to be staffed.

## 5. Clinical Update – Robert Cargill and Constantinos Yiangou

Clinical – Lochaber hospital took pressure of Raigmore hospital over the weekend by changing case mix in patient journeys that went through there, illustrating how this is an important part of the acute hospital strategy across Highland. Dr Cargill intends to spend more time in Fort William planning the clinical services for the new hospital and working with the hospital team to ensure that the clinical service requirements are all taken into account

Surgical – Mr Yiangou re-iterated the appreciation for the assistance Belford hospital provided to Raigmore hospital over the weekend. Further review of the surgical services in Lochaber will take place, using the existing surgeons there and ensuring that operating lists and operating theatres are as efficient as possible. The aim is to reduce unnecessary travel to Inverness for either diagnostic work or for treatment, therefore the surgical service offered at Belford will be developed further with the aim of improving the interaction and working relationship between surgeons and teams in Belford and Raigmore, creating a multidisciplinary and multiprofessional team.

Mike Hayward added that he is also very committed, as part of the new leadership team, to enhancing the service and planning and developing the new hospital

Involvement of local GP's and nurses in the development of services is of great importance to the progress and enhancement of facilities in Lochaber

## 6. IA development and parking issues – Eric Green

IA Development – the Initial Agreement is complete and the document has been submitted to Scottish Government for consideration at the next capital investment group meeting. Initial discussion with Scottish Government clarified one or two areas. It is expected to get a list of questions back from Scottish Government and the expectation is to be able to answer them and attend the next Capital Investment Group meeting later in the month, an update will follow

Parking – an exercise was completed as part of the initial agreement to ensure that provision is made for sufficient parking. Initial discussions have also taken place with Highland Council and there will be adequate parking available as per the requirement of a building the size of the hospital and will include space for West Highland college building. The initial assessment indicated that around 150 parking spaces would be required, currently there are 200 spaces available, which is inadequate. As the project develops the parking facility will be discussed in depth, planned and designed to ensure that it is adequate for purpose.

## 8. Date of next meeting

Thursday 25 November 2021 1500-1600 via Teams

## Date of future meetings:

2.00pm – 3.00pm	Thursday 16 <sup>th</sup> December
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