We welcome you to the Lawson Memorial Hospital

Information for patients & visitors
What to expect on arrival

The entrance to the wards is via the double doors at the centre of the building. A ramp is provided for wheelchair users. Sister’s office is sign posted straight ahead and you will be welcomed by a member of the nursing team.

We understand that you may be feeling anxious and hope this booklet will help to answer some of the questions you may have and prepare you for your stay with us.

We have 1 female ward and 1 male ward each containing 6 beds. 3 sidewards are available if necessary. Please be assured that every effort will be made to maintain your privacy and dignity during your stay.

What will I need to bring?

Essential items such as night clothing, slippers and toiletries, comfortable light clothing for day wear, any walking or dressing aids. Drugs prescribed by your doctor. We advise you not to bring valuables or large sums of money with you. If this is unavoidable safe custody is available.

How long will I stay in the Ward?

Length of stay will depend on the treatment you receive and this can be discussed with the doctor.

What will happen after I arrive?

You will be admitted and examined by the duty doctor who will ask questions about your present medical condition and past medical history.

Your named nurse will ask questions about activities of daily living and proceed with routine assessments.

The staff will endeavour to give accurate and understandable explanations of what the problem is, what the treatment involves and the implications. If for some reason you are unable to participate in your care, with your consent, we will involve your relative or carer on your behalf.

Services and facilities available to you

Meals

A choice of meals is available each day and special diets can be catered for. Meal times:

- Breakfast: 8.00 - 8.30am
- Lunch: 12.00 - 12.30pm
- Supper 5.00 - 5.30pm

Morning coffee, afternoon and evening drinks are served.

Visiting

2.00 – 4.00pm & 6.00 – 8.00pm. Arrangements outwith these hours can be made by contacting the ward.

Telephone

- Enquiries are welcomed but it is helpful if one person is nominated to call and pass on information to others. Please remember we cannot give details of your condition over the telephone. Tel No: 01408 633157.
- A bed side phone is available for personal calls – tel no: 01408 633133.
- Mobile phones must be switched off on entering the hospital.

Radio & TV

Reception is available at the bedside via earphones.

Call bell

To alert the nurse when needing assistance a call bell system via a handset is by the bed. You will be shown how to use this on admission.

Chaplain Services

Informal visiting is available. A Sunday service is held in Cambusavie Unit on 2nd Sunday of every month. Taped services from local Church of Scotland are available on request.

Postal Service

Available on request.

Accommodation for relatives

On special circumstances, overnight accommodation can be arranged.

What will I need for going home?

Please inform us if you are unable to provide your own transport. We need to know 24hrs before discharge. Please do not leave the ward without checking with the nurse.

You may require a letter for your GP, your own drugs to be returned and possibly new drugs which may have been prescribed.

If you have been receiving or require community services the relevant agencies will be contacted prior to your discharge.

Any further queries

All trained members of staff will attempt to answer any queries you may have.

If you wish to discuss personal or private matters there is always a room available. Confidentiality and discretion will be maintained at all times.