

Highland HealthVOICES Network is covered by the Data Protection Act 1998: your personal details will only be accessed by the HealthVOICES coordinating staff and not passed to anyone else.

If, at any time, you want to be removed from the database, please call 01463 704702, which is also the number to use if you want any further information. You can also email pfpi@hnb.scot.nhs.uk.

Please complete the registration form enclosed and return it to:

**HealthVOICE Coordinator
PFPI Team
FREEPOST RLUC-KBCH-KKHC
NHS Highland
Assynt House
Beechwood Park
Inverness
IV2 3HG**

This form is also available in other formats; please let us know what you require.

Please keep this sheet for your reference.

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Highland HealthVOICES Network The Public Partnership Forum for NHS Highland

Highland HealthVOICES is a network of people throughout the Highlands who want to get involved in helping to improve health or wellbeing, including health and community care services.

You may just want to be kept informed, you may wish to have your say or you may wish to be more actively involved, joining meetings or committees with health service staff. NHS Highland has an Expenses Policy which means your travel costs can be reimbursed if you are asked to attend meetings.

However you want to contribute, however much time you want to commit, Highland HealthVOICES Network will be stronger with your support.

We welcome registrations from all sectors within the community regardless of age, gender, ability, faith, ethnicity or sexual orientation. An interpretation service is available, including British Sign Language.

You can ask for this document in **large print**, Braille or audio cassette, and we can also provide translations in other languages.

Working with you to make Highland the healthy place to be

What is Highland HealthVOICES Network?

The Highland HealthVOICES Network (HHVN) is the name of NHS Highland's Public Partnership Forum. A Public Partnership Forum is simply a system to make sure as many voices as possible can speak to decision-makers about our local healthcare provision and get accurate and relevant information. We want a broad membership so that a wide range of interests and views can be heard. You could help to influence changes and contribute to the work of NHS Highland.

"Highland HealthVOICES Network is a mechanism which supports effective engagement between local communities and the whole of NHS Highland."

Highland HealthVOICES Network helps two-way communication between Network members and NHS staff. This could include members conveying their views about a particular issue to their local NHS manager, or giving NHS staff an opportunity to tell you about your health services or to explain why some services may be changing.


Health services are changing all the time, and being part of HHVN is one way that you can learn and contribute. It also gives you the chance to feel your opinions are welcomed and valued.

NHS Highland consists of five main management units providing direct patient care across the NHS Highland area. This allows for decision-making as close as possible to the individual and community.

These units are:

- Four Community Health Partnerships (CHPs), which provide community health services within a defined geographical area. The CHPs have responsibility for working with their communities on improving services, and for working with other agencies to improve the health of local people. The four CHPs are:
 - North Highland CHP - Caithness and Sutherland
 - Mid Highland CHP – Ross & Cromarty, Lochaber, Skye & Lochalsh
 - South East Highland CHP - Inverness, Nairn, Badenoch & Strathspey
 - Argyll and Bute CHP – Argyll and Bute
- A Specialist Services Unit, which includes services based at Raigmore Hospital and some other Highland-wide services.

These five management units each have a member of the HHVN on their main committees. Contact the Coordinator for more information or for your local member's contact details.



Find the NHS Highland website at:
www.show.scot.nhs.uk/nhshighland